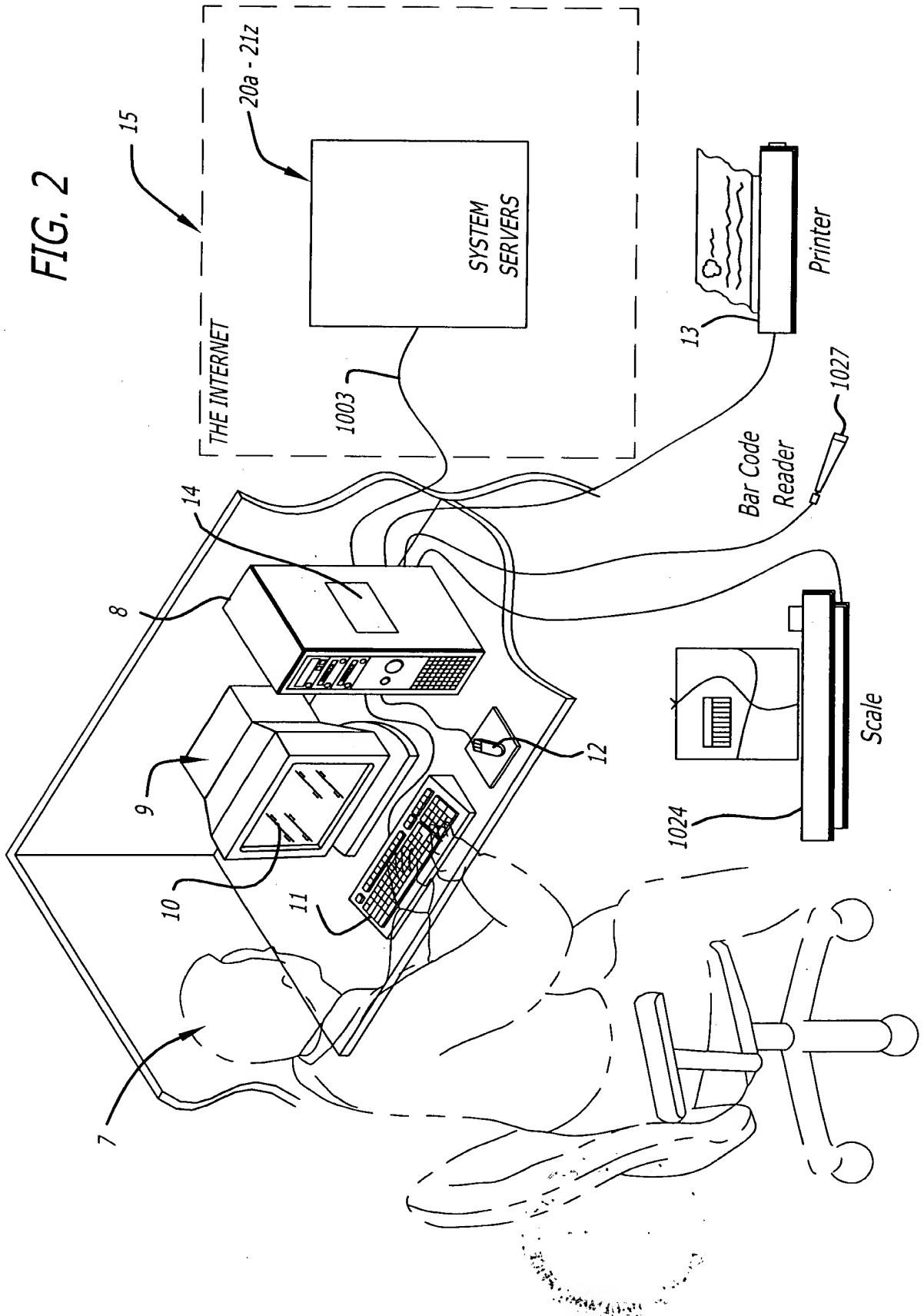


FIG. 1

FIG. 2



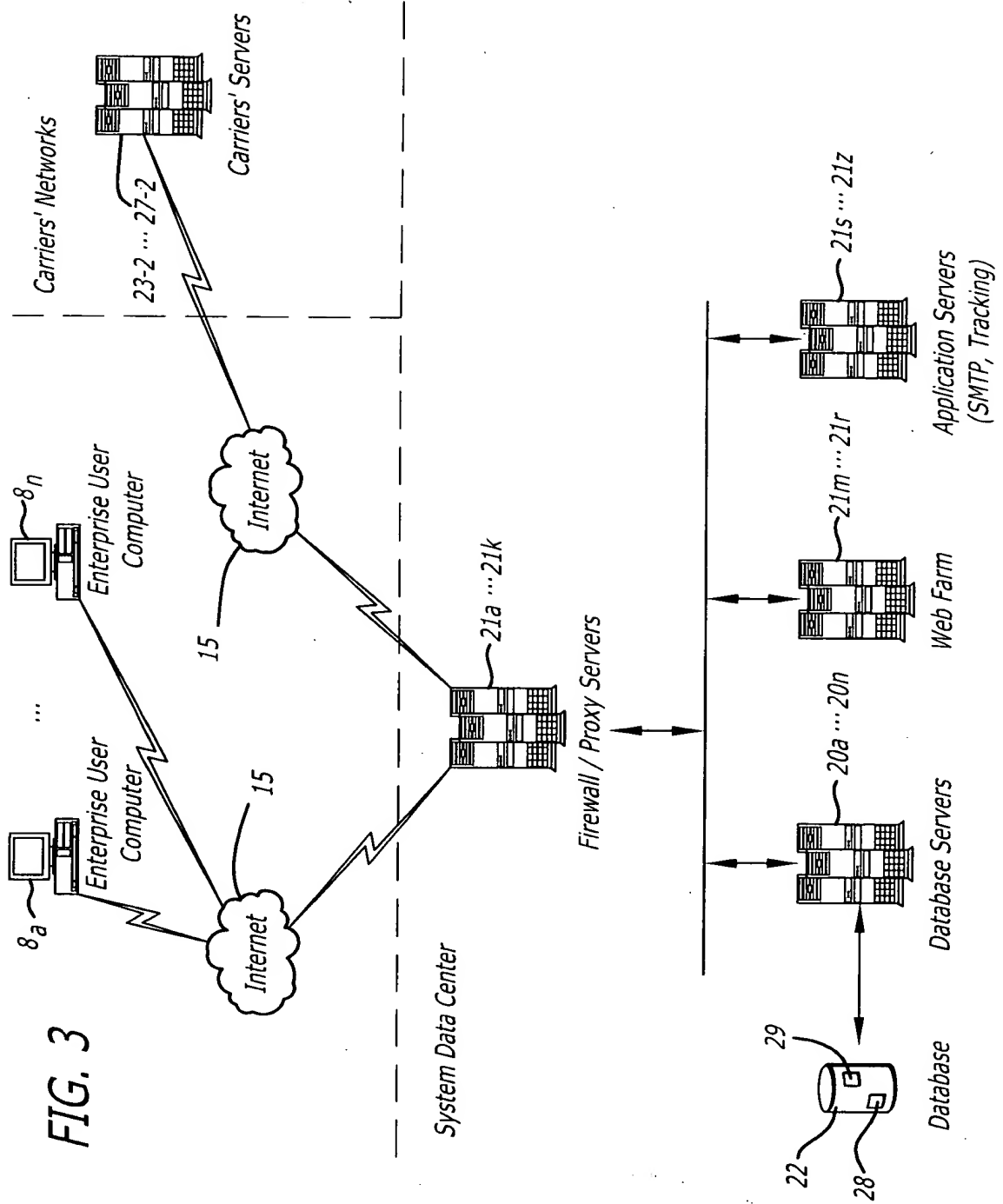


FIG. 3

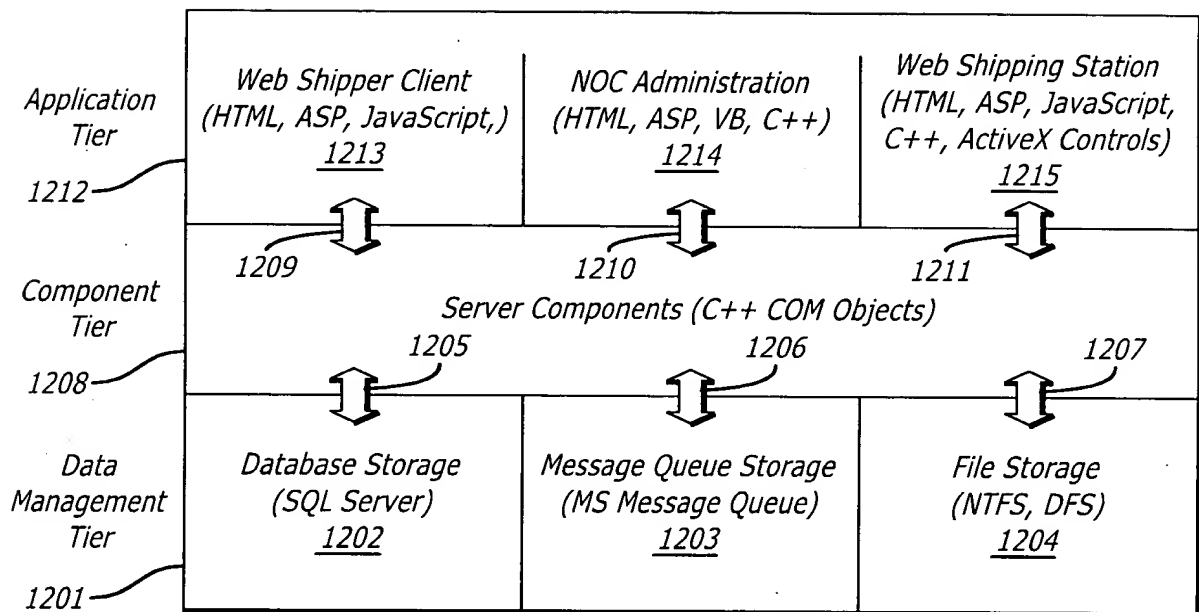


FIG. 4

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

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REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 5

FIG. 6

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)



iShip.com

Welcome to iShip.com

Log On ?

Registered Users

Enter your user ID and Password then click Next. Your User ID is usually your e-mail address.

User ID:

Password:

☒ Remember my name and Password for easy log on.

Password Recovery

If you cannot remember your Password, please check your e-mail records for your Sign Up notification. If you are unable to find your notification, click [Recovery](#) and we will attempt to recover your Password. [Help]

New Users

If you would like to join iShip.com or learn more about using our shipping service, click [Register](#) or visit our [Home Page](#) and click on [How it Works](#). [Help]

Having trouble?
[Questions or comments](#)

Next Cancel

FIG. 7

iShip.com

⑦ Password Recovery

My iShip Help

Recovery ?

Registered Users

If you have forgotten your password, enter your User ID and click Next.

User ID:

Home
Contact Us
Log On

Having trouble?
Questions or comments

Next Cancel

FIG. 8

iShip.com

⑦ Password Recovery

My iShip Help

Recovery ?

Recovery Question

Type in your answer the Recovery Question you provided us when you registered and then click Next. [Help]

Your Question: What is my childhood pet's name?

Your Answer:

I don't remember the answer to my Recovery Question.

Home
Contact Us
Log On

Having trouble?
Questions or comments

Next Cancel

FIG. 9

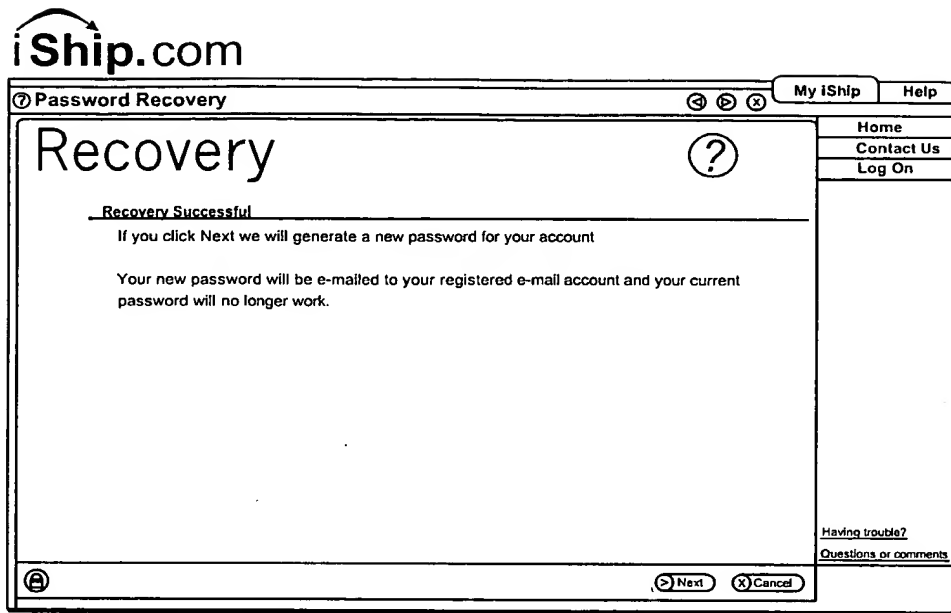


FIG. 10

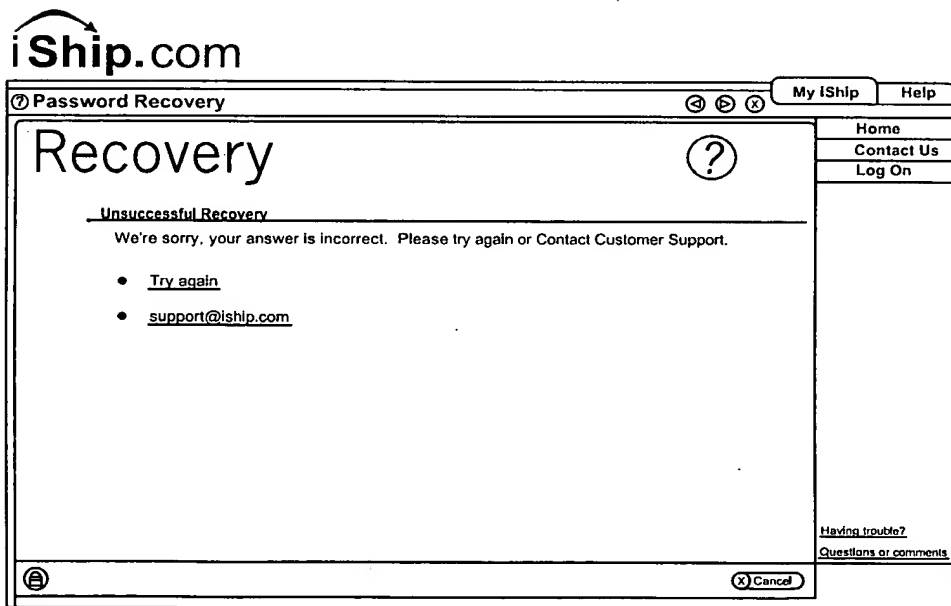


FIG. 11

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iShip.com

Welcome Loryl

My iShip | Price It | Ship It | Track It | Sell It | Help

My iShip

14 January 2000

What's iShip All About?

take a tour

See how our service works-from comparing rates to reviewing your shipping activity.

contact iShip

Having trouble? support@iship.com

General questions? info@iship.com

Other? go to more.

Want your shipping activities to be a little more *automated*? Set defaults that streamline your shipping activities in [Preferences](#).

Missed your shipping deadline? Find other **drop off locations**. Find alternate drop off locations with the new [Drop Off Locator](#).

We've been busy! Take a look at all the cool new features and enhancements.

This is the marketing text. A little tidbit of information to get the user interested. Then a link to find out all the cool new features and all the neat stuff they can do now. [Click here.](#)

Your Most Recent Package and Shipment Summaries

Click on the Status icon to go to that item in your [Shipping History](#).

Status	Ship To	Pkgs.	Carrier & Service	Ship Date	Delv Date
	Diane Moon	1	UPS Ground	11/22/99	-
	Tanya Wagner	1	UPS Ground	11/22/99	-
	Adam Krett	1	UPS Ground	11/22/99	-
	John Smith	2	UPS Ground	11/21/99	-
	Jacob Lewis	1	Airborne Second Day	10/19/99	10/21/99

Status Icons: Shipped In Transit Delivered Exception

Airborne EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

My iShip Home

- Address Book
- Saved Packages
- Setup Wizard
- Preferences
- Log Off

Quick Price

Origin ZIP:

Destination ZIP:

Letter:

Package Weight:

Quick TRACK

Tracking Number:

Having trouble? Questions or comments

FIG. 12

iShip.com

Address Book - Addresses

My iShip | Price It | Ship It | Track It | Sell It | Help

Personal | **Company** | **Local**

<Previous [1-15] Next>

123 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Nickname Find

Select	Edit	Nickname	Contact Name	Company	City/State/Zip
<input checked="" type="checkbox"/>	(EDIT)	ACME CEO	Conrad Hunter	ACME, Inc.	Bellevue, WA 98006
<input type="checkbox"/>	(EDIT)	ABaine	Allen Baine	OceanStray	Centerboro, MA 02349
<input type="checkbox"/>	(EDIT)	Allfreight	Dan Gles	Allfreight Insurance	Bellevue, WA 98006
<input checked="" type="checkbox"/>	(EDIT)	AGray	Amber Gray	Walking Rain	Reston, VA 98050
<input type="checkbox"/>	(EDIT)	Beth	Elizabeth Callahan	TNs Company	Spring Lake Heights, NJ 07763-0098
<input checked="" type="checkbox"/>	(EDIT)	BEater	Boris Ester	Walking Rain	Reston, VA 98050
<input type="checkbox"/>	(EDIT)	Bergs	Matt and Heidi Berg		Kirkland, WA 98034
<input type="checkbox"/>	(EDIT)	BHanna	Becky Hanna	Walking Rain	Reston, VA 98050
<input checked="" type="checkbox"/>	(EDIT)	Blaines	Bill and Mick Blaine		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	BSmasne	Bill Smasne	OceanStray	Centerboro, MA 02349
<input type="checkbox"/>	(EDIT)	BSmith	Bill Smith	AllBusiness.com	San Francisco, CA 94111
<input type="checkbox"/>	(EDIT)	Buckmans	Tim and Sandy Buckman		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	CBarnes	Cathy Barnes		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	Cindy	Cindy Brown		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	DDanthorp	David Danthorp	Internet, Inc.	Ellensburg, WA 98926

My iShip Home

- Address Book
- Saved Packages
- Setup Wizard
- Preferences
- Log Off

Having trouble? Questions or comments

FIG. 13

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iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

Address Book - Edit Address

Contact and Address Information
 Edit your address below and click Save. To Add an address, click Reset to clear all the fields, fill in the appropriate information, and then click Save.

Nickname:
 Contact Name:
 Location: [Go to Locations](#)
 Company:
 Street:
 Floor/Room:
 Department:
 Country:
 City:
 State/Province: [Look Up Zip](#)
 ZIP/Postal Code: [Look Up City, State](#)
 Telephone:
 Fax:
 E-mail Address:
 Address Type: ☐ Business ☒ Residence
 Flights of Stairs:
 Loading Dock: ☐ Yes ☒ No
 Appointment: ☐ Required ☒ Not Required

[My iShip Home](#)
[Address Book](#)
[Locations](#)
[Saved Packages](#)
[Setup Wizard](#)
[Preferences](#)
[Log Off](#)
[Having trouble?](#)
[Questions or comments](#)

FIG. 14

iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

Address Book - Locations

Groups <Previous [1-15] Next>

123 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Group Name Find

Select	Edit	Location Name	Company	Department	City/State/Zip
<input checked="" type="checkbox"/>	[EDIT]	ACME HR	ACME, Inc.	Human Resources	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	ACME Dev	Acme, Inc.	Development	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	Allfreight	Allfreight Insurance	Sales	Bellevue, WA 98006
<input checked="" type="checkbox"/>	[EDIT]	CDs	Columbia Haus	Sales	New York, NY 00112
<input checked="" type="checkbox"/>	[EDIT]	Home			Prosser, WA 99350
<input type="checkbox"/>	[EDIT]	iShip	iShip.com	Engineering	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	Ocean	OceanStray	Marketing	Centerboro, MA 02349
<input type="checkbox"/>	[EDIT]	Stamps	Stamps.com	Web Development	Santa Monica, CA 11223

[My iShip Home](#)
[Address Book](#)
[Locations](#)
[Saved Packages](#)
[Setup Wizard](#)
[Preferences](#)
[Log Off](#)
[Having trouble?](#)
[Questions or comments](#)

FIG. 15

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iShip.com

My iShip		Price It	Ship It	Track It	Sell It	Help												
Preferences - Summary																		
This is a summary of your preferences. To change any of them click Change in the section you want to edit or click on the category name in the navigation bar on the right.																		
<div> <div> Account Information iShip Account Number: MX4457 [Change] User Name: LoryK Contact Info: Lory Krett, lory@iship.com, (425) 602-4848, 3535 Factoria Blvd. SE, Suite 500, Bellevue, WA 98006 </div> <div> Password Recovery Question: What is my childhood pet's name? [Change] Recovery Answer: Wnsters </div> <div> Carrier Information <table border="0"> <tr> <td>FedEx</td> <td>Account Number: 11245677</td> <td>UPS</td> <td>Account Number: 44336755</td> </tr> <tr> <td></td> <td>Pickup Time: 4:30PM</td> <td></td> <td>Pickup Time: 4:30PM</td> </tr> <tr> <td></td> <td>Status: Active</td> <td></td> <td>Status: Active</td> </tr> </table> </div> </div>							FedEx	Account Number: 11245677	UPS	Account Number: 44336755		Pickup Time: 4:30PM		Pickup Time: 4:30PM		Status: Active		Status: Active
FedEx	Account Number: 11245677	UPS	Account Number: 44336755															
	Pickup Time: 4:30PM		Pickup Time: 4:30PM															
	Status: Active		Status: Active															
<div> <div> Drop Off/Pickup Location Default Origin ZIP Code: 98006 [Change] </div> <div> Airborne Express: Calling the carrier for pickup. FedEx: Scheduled pickup. UPS: Scheduled pickup. USPS: Scheduled pickup. Yellow Freight: Arranging for pickup. </div> </div>																		
<div> <div> My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Change Password Carrier Info Drop Off/Pickup Applications Log Off </div> <div> Having trouble? Questions or comments </div> </div>																		

FIG. 16

iShip.com

My iShip		Price It	Ship It	Track It	Sell It	Help
Preferences - Account Information						
<div> <div> Account Information: iShip Account Number: MX4457 [Help] User Name: LoryK Contact Name: Lory Krett Company: iShip.com Street: 3535 Factoria Blvd. SE Room/Floor: Suite 500 Department: City: Bellevue State: WA - Washington ZIP Code: 98006 Telephone: (425) 602-4848 Fax: (425) 555-1100 E-mail Address: lory@iship.com </div> <div> <input type="checkbox"/> Receive shipping information updates. <input checked="" type="checkbox"/> Receive shipping notifications via e-mail. <input checked="" type="checkbox"/> Remember my name and password for easy log on. Deactivate my account </div> </div>						
<div> <div> My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Change Password Carrier Info Package Options Shipment Options Drop Off/Pickup Applications Payment Log Off </div> <div> Having trouble? Questions or comments </div> </div>						
<div> <div> Save Cancel </div> </div>						

FIG. 17

iShip.com

Preferences - Carrier Information My iShip Price It Ship It Track It Sell It Help

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

Carrier accounts:

FedEx Account Number: 11245677 [Add Account] [Help]
 Status: Active
 Pickup Time: 4:30pm

UPS Account Number: 4433 6755
 Status: Active
 Pickup Time: 4:30pm

Default carriers and services:

Use the check boxes to select the carriers and services you would like to appear on the rate grid. To select a Preferred Carrier, click on a radio button to the right of the carrier name. [Help]

<input checked="" type="checkbox"/>	Airborne Express	<input type="radio"/> Preferred
<input checked="" type="checkbox"/>	FedEx	<input type="radio"/> Preferred
<input checked="" type="checkbox"/>	UPS	<input type="radio"/> Preferred
<input checked="" type="checkbox"/>	Next Day Air Early AM	8:30am
<input checked="" type="checkbox"/>	Next Day Air	10:30am
<input checked="" type="checkbox"/>	Next Day Air Saver	3:00pm
<input type="checkbox"/>	2nd Next Day AM	12:00pm
<input type="checkbox"/>	2nd Next Day	End of Day
<input type="checkbox"/>	3rd Day Select	End of Day
<input type="checkbox"/>	Ground	End of Day
<input checked="" type="checkbox"/>	USPS	<input type="radio"/> Preferred
<input checked="" type="checkbox"/>	Yellow	<input type="radio"/> Preferred

iShip supported carriers: ☐ Ship with iShip supported carriers only. [Help]

Rate grid highlight: In the Rate Grid, always highlight:
☒ Fastest Delivery
☒ Cheapest Delivery [Help]

Explanatory text here. Something like, 'this only effects shipping, not rating.'

[Save] [Cancel]

My iShip Home
 Address Book
 Saved Packages
 Setup Wizard
 Preferences
 Account Info
 Change Password
 Carrier Info
 Package Options
 Shipment Options
 Drop Off/Pickup
 Applications
 Payment
 Log Off

Having trouble?
 Questions or comments

FIG. 18

iShip.com

Preferences - Drop Off/Pickup My iShip Price It Ship It Track It Sell It Help

Default Origin ZIP Code: 98006 [Help]

If you usually ship from a location other than your return address, enter the ZIP code from which you usually ship here.

My Default Drop Off/Pickup Location for Each Carrier is:

Airborne Express [Help]
 My location by calling the carrier for pickup

Federal Express
 My location through scheduled pickup

United Parcel Service (UPS)
 My location through scheduled pickup

United States Postal Service (USPS)
 My location through scheduled pickup

Yellow
 My location by arranging for pickup

[Save] [Cancel]

My iShip Home
 Address Book
 Saved Packages
 Setup Wizard
 Preferences
 Account Info
 Change Password
 Carrier Info
 Package Options
 Shipment Options
 Drop Off/Pickup
 Applications
 Payment
 Log Off

Having trouble?
 Questions or comments

FIG. 19



Preferences - Package Options		My iShip	Price It	Ship It	Track It	Sell It	Help
<p>This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.</p>							My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Change Password Carrier Info Package Options Shipment Options Drop Off/Pickup Applications Payment Log Off
<p>The value of the contents is: I want to protect my package from carrier loss or damage.</p>	<p>\$ <input type="text"/> 170</p> <p>Most services automatically protect your package up to \$100. However; USPS Priority Mail and Parcel Post do not have automatic protection. Some USPS services have no available Loss Protection.</p>	<p>[Help]</p>					
<p>Package Reference Number:</p>	<p><input type="text"/> 171</p> <p>Give each package a reference number for your records.</p>	<p>[Help]</p>					
<p>Service Options:</p>	<p><input type="checkbox"/> Verbal Confirmation</p> <p>This option can only be used with UPS Next Day Early AM. This confirmation call will be made to the phone number you enter in phone number field in your return address.</p>	<p>[Help]</p>					
	<p><input type="checkbox"/> E-mail Notification</p> <p>E-mail notification of delivery requires an e-mail address on the return address page.</p>	<p>[Help]</p>					
	<p><input type="checkbox"/> Delivery Confirmation</p> <p>This option can only be used with USPS services.</p>	<p>[Help]</p>					
	<p><input type="checkbox"/> Proof of Delivery</p> <p>This option can only be used with UPS services. Proof of Delivery responses are sent automatically after delivery. You may also require the recipient's signature to be included in response.</p>	<p>[Help]</p>					
	<p><input type="checkbox"/> Adult Signature Required</p>						
	<p><input type="checkbox"/> Call Tag</p> <p>This option can only be used with UPS Ground service.</p>	<p>[Help]</p>					
	<p>Merchandise Description:</p> <p><input type="text"/></p>						
	<p><input type="checkbox"/> Certified Mail</p> <p>This option can only be used with USPS Priority Mail or Parcel Post.</p>	<p>[Help]</p>					
	<p><input type="checkbox"/> Return Receipt</p> <p>This option can only be used with USPS Express Mail, Certified Mail, COD, and mail insured for more than \$50.00.</p>	<p>[Help]</p>					
<p>Save Cancel</p>							<p>Having trouble?</p> <p>Questions or comments</p>

FIG. 20



Preferences - Shipment Options		My iShip	Price It	Ship It	Track It	Sell It	Help
<p>This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.</p>							
Destination Address:	<input checked="" type="radio"/> Business 190 <input type="radio"/> Residence 191						
Shipment Reference Number:	<input type="text" value="192"/>	Give your shipment a reference number for your records. [Help]					
Package Reference Number:	<input type="text" value="193"/>	% of shipping charges and/or fixed amount. [Help]					
Service Options: 194	<p>You will see the total of carrier shipping charges plus your handling charges. [Help]</p>						
195	<input type="checkbox"/> Delivery Deadline If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day. [Help]						
196	<input checked="" type="checkbox"/> Next Day						
197	<input type="checkbox"/> Guaranteed Delivery When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid. [Help]						
198	<input type="checkbox"/> Deliver Without Signature Checking this box authorizes FedEx to deliver your shipment without obtaining a signature. [Help]						
199	<input type="checkbox"/> Set Earliest Delivery Time This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee. [Help]						
200	<input type="text" value="9:30am"/>						
201	<input type="checkbox"/> Documents Only This option is only applicable for shipments sent to international destinations. [Help]						
202	<input type="checkbox"/> Non-Dutiable This option is only applicable for shipments sent to international destinations. [Help]						
Freight Pickup:	Stairs Please indicate the number of flights of stairs. [Help]						
203	<input type="text" value="2"/>						
204	<input type="checkbox"/> Loading Dock Select this if there is a loading dock at the pickup location.						
205	<input type="checkbox"/> Appointment Required Select this if an appointment is required for pickup.						
Freight Delivery:	Stairs Please indicate the number of flights of stairs. [Help]						
206	<input type="text" value="2"/>						
207	<input type="checkbox"/> Loading Dock Select this if there is a loading dock at the delivery location.						
208	<input type="checkbox"/> Appointment Required Select this if an appointment is required for delivery.						
<div style="text-align: right;"> Having trouble? Questions or comments </div>							
<div style="text-align: right;"> <input type="button" value="Save"/> <input type="button" value="Cancel"/> </div>							

FIG. 21

iShip.com

Preferences - Applications		My iShip	Price It	Ship It	Track It	Sell It	Help
<p>This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.</p>							My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Change Password Carrier Info Package Options Shipment Options Drop Off/Pickup Applications Payment Log Off Having trouble? Questions or comments
<p>Application Start Pages:</p> <p>220 <input checked="" type="checkbox"/> Show Application Start Pages [Help]</p> <p>221 <input checked="" type="checkbox"/> Ship It</p> <p>222 <input checked="" type="checkbox"/> Price It</p> <p>223 <input checked="" type="checkbox"/> Sell It</p> <p>224 <input checked="" type="checkbox"/> Preferences</p> <p>Package Options:</p> <p>225 <input checked="" type="checkbox"/> Show Advanced Package Options [Help] Explanation about Advanced Package Options.</p> <p>Log Off Message:</p> <p>226 <input checked="" type="checkbox"/> Show Log Off Message [Help] Explanation about Log Off Message.</p> <p>Track It Options:</p> <p>227 Display this page first in Track It. <input type="button" value="Track a Package"/></p>	<p><input type="button" value="Save"/> <input type="button" value="Cancel"/></p>						

FIG. 22

iShip.com

Preferences - Payment Information		My iShip	Price It	Ship It	Track It	Sell It	Help
<p>Default payment type: Short explanation about different payment types. [Help]</p> <p>Credit Card <input type="button" value="Credit Card"/> [Help]</p> <p>You may choose to store your credit card data here. [Help]</p> <p>Card Number: 1234 5678 9101 2345</p> <p>Expires: 02/2002</p> <p>First Name: Lory</p> <p>Last Name: Krett</p> <p>E-mail Address: lory@iship.com</p> <p>Company: iShip.com</p> <p>Street: 3535 Factoria Blvd. SE</p> <p>City: Bellevue</p> <p>State: WA - Washington</p> <p>ZIP Code: 98006</p> <p>Telephone: (425) 602-4848</p> <p>DISCOVER <input type="button" value="MasterCard"/> <input type="button" value="VISA"/></p> <p>By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the carriers on any applicable bill of lading or service guide.</p>							My iShip Home Address Book Saved Packages Setup Wizard Preferences Account Info Change Password Carrier Info Package Options Shipment Options Drop Off/Pickup Applications Payment Log Off Having trouble? Questions or comments
<p><input type="button" value="Save"/> <input type="button" value="Cancel"/></p>							

FIG. 23

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iShip.com

Price It Start Page [My iShip](#) [Price It](#) [Ship It](#) [Track It](#) [Sell It](#) [Help](#)

This is a summary of your pricing defaults you set in your preferences. To change any of them click Change in the section you want to edit or click Next and you will be guided through the steps.

Shipment Information

Origin: iShip.com Bellevue, WA 98006 No. of Packages: 1 [Change]
All the same? Yes

Destination: The Moon's Prosser, WA 99350 United States Residence

Package Information

Details: 2lb. 3oz. 10" x 12" x 8" [Change]
My own packaging
Loss Protection, \$150

Shipping Options

Ship Date: 02/17/00 Today [Change]
Delivery Deadline: 3 Days
Drop Off Location: My location, scheduled

Shipping Charges

Service: UPS Ground \$ 5.55
Service Options: \$.56
Total: \$ 6.57

Price It

1 Shipment Info
2 Package Info
3 Shipping Options
4 Rates and Times
5 Ship Now
Log Off

Having trouble?
Questions or comments

[Ship It] [Next] [Cancel]

FIG. 24

iShip.com

Prepare Your Shipping Estimate [My iShip](#) [Price It](#) [Ship It](#) [Track It](#) [Sell It](#) [Help](#)

Shipping ORIGIN: 149 ZIP Code: 98006 98125, for example [Drop Off Locator]

NOTE: iShip.com currently supports packages shipped from U.S. only.

Shipping DESTINATION: 261 Nickname: [Address Book] 260 281 [Help]

262 Country: United States

264 State: (Select One) [Look up ZIP] 263 265 [Look up City, State]

ZIP Code: [266]

The Delivery address for my shipment is a:

Number of packages in my shipment: 4 270 191

NOTE: Enter a number greater than one for multiple packages going to the same address. [Help]

All the package in my shipment are the same: Yes No 272 [Help]

Package 1 of 4

Package #1 weights: 273 4 lbs. 2 oz. 274

Include the weight of all packing materials. You may use a weight estimate for shipments that weigh more than 150 pounds. [Help]

I am using the following packaging:

Other - Indicate dimensions below 275

Length 10 in. Width 12 in. Height 6 in. 276 277 278

The packaging is Irregular or is not standard [Help]

More options: 279 Advanced Package Options 280

Price It

1 Shipment Info
2 Package Info
3 Shipping Options
4 Rates and Times
5 Ship Now
Log Off

Having trouble?
Questions or comments

[Show Rates] [Save] [Back] [Next] [Cancel]

FIG. 25

The screenshot shows a web browser window titled "Drop Off Locator". The interface includes a search bar, navigation buttons, filters, and a table of results.

Navigation: "< Previous [1-10] Next >"

Filters:

- Location Type: **Drop box or carrier self service stations**
- Carrier: **Airborne**
- ☒ Only show locations where today's deadline has not yet passed.

Results Table:

Carrier Phone	Type/Deadline	Address	Comments
Airborne (425) 602-1111	Drop Box 4:30pm	1111 Factoria Blvd. SE Bellevue, WA 98006	
Airborne (425) 602-2222	Drop Box 6:00pm	12020 Coal Creek Pkwy Newcastle, WA 98012	
Airborne (425) 555-1234	Drop Box 6:00pm	3850 131st Ave SE Bellevue, WA 98005	Newport Tower P-1 Level Loading Dock
Airborne (425) 555-5678	Drop Box 6:00pm	11400 SE 8th Bellevue, WA 98005	Bellevue Gateway By phone near prkg garage
Airborne (425) 555-9101	Drop Box 4:30PM	110 110th Ave NE Bellevue, WA 98005	110 Atrium Place Bldg. Pkg. Elev. Lobby P5 Lobby
Airborne (425) 555-1121	Drop Box 4:30PM	1309 114th SE Bellevue, WA 98005	Bellfield Business Park Prkg Lot of 1309 Building
Airborne (425) 555-3141	Drop Box 5:00PM	13215 SE 32nd Street Bellevue, WA 98005	Airborne Express Next to front door
Airborne (425) 555-5161	Drop Box 6:00PM	325 118th Ave SE Bellevue, WA 98005	Belle View Park Parking Lot
Airborne (425) 555-9202	Drop Box 4:30PM	3326 160th Ave SE Bellevue, WA 98005	Boeing-Bldg 7-349 Outside front of bldg.
Airborne (425) 555-1222	Drop Box 4:30PM	9725 SE 36th Mercer Island, WA 98009	Globe Bldg. West drive thru entrance

UI elements labeled in the diagram include: 282 (Title Bar), 283 (Search Bar), 284 (Navigation Buttons), 285 (GO Button), 286 (Location Type Filter), 287 (Carrier Filter), 288 (Table Header), 289 (Table Content), and a Close button at the bottom right.

FIG. 26

iShip.com

01 | Shipping Addresses My iShip Price It Ship It Track It Sell It Help

Return address:
[Change] 292

Lory Krett
iShip.com
3535 Factoria Blvd. SE
Floor 5
Bellevue, WA 98006
(425) 602-4848
lory@iship.com

Destination address: 293

Nickname: [Help]

Contact Name: Address Book

Company:

Street:

Floor/Room:

Department:

Country:

City:

State/Province: Look up ZIP

ZIP/Postal Code: Look up City, State

Telephone:

Fax: 293-1

E-mail Address:

Address Type: ☒ Business ☐ Residence

293-2 ☐ Add this address to my Address Book.

E-mail notification:

If you provide an E-mail Address, we will notify the recipient and up to two others that a package has been sent. You can include a brief message to be sent with the E-mail. [Help]

294

Name: E-mail address:

#1

#2

295

Message:

Package Information:

Description: Browse [Help] 296 297

Reference No.: 298

Price It

1 Shipment Info

2 Package Info

3 Shipping Options

4 Rates and Times

5 Payment

6 Print

Log Off

Having trouble?
Questions or comments

Show Rates Save Back Next Cancel

FIG. 27

iShip.com

Payment My iShip Price It Ship It Track It Sell It Help

Confirm your shipment:

Service: UPS Ground \$ 6.30 Shipment: 2lb 3oz
 Service Options: \$.35 10" x 12" x 8"
 Total: \$ 7.32 Loss protection, \$150

Return Address: Jim Ship
 iShip.com
 3535 Factoria Blvd. SE
 Floor 5
 Bellevue WA 98006
 jims@iship.com
 (425) 602-4848

Return Address: Diane Moon
 Maine Fruit
 12020 101st Ave NE
 Ellensburg WA 98926
 United States
 (509) 555-9728

Destination address:

Note: To modify your shipment, click the Back button or the corresponding link in the navigation bar.

Payment type: Bill Third Party

Third Party billing address:

Carrier Account No.: 1234 5678 9101 2345

Contact Name: Lory E. Krett

Company: iShip.com

Address: 3535 Factoria Blvd SE

Room/Floor: Floor 5

Department:

City: Bellevue

State/Province: WA - Washington

Zip/Postal Code: 98006

Telephone: (425) 602-4848

By shipping your package with iShip.com you agree to all [Terms of Service](#) specified by iShip.com and UPS.

When you click finish, the above UPS account will be charged \$7.32.

Ship It

1 [Shipping Addresses](#)

2 [Package Info](#)

3 [Shipping Options](#)

4 [Rates and Times](#)

5 [Payment](#)


6 [Print](#)


[Log Off](#)

Having trouble?
[Questions or comments](#)


Back Finish Cancel

FIG. 28

4380  Merchant Logo

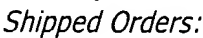
4382  Merchant Main Menu Choices

Your Order History








4381  Click on an order to view the order summary.

Merchant

SubMenu

4400  Shipped Orders:

Selections

	Order #	Order Date	Status
4401-1 	<u>002-0152586-5576810</u>	July 19, 1999	All items shipped
4401-2 	<u>002-2212571-6739814</u>	March 28, 1999	All items shipped
4401-3 	<u>002-9739895-6708638</u>	January 30, 1999	All items shipped
4401-4 	<u>002-1894644-6936263</u>	January 14, 1999	All items shipped
4401-5 	<u>002-7643906-5558259</u>	December 14, 1998	All items shipped
4401-6 	<u>002-6790950-3739847</u>	October 29, 1998	All items shipped
4401-7 	<u>002-3632396-2353407</u>	April 13, 1998	All items shipped

[Return to Account Maintenance Main Page](#)

FIG. 29

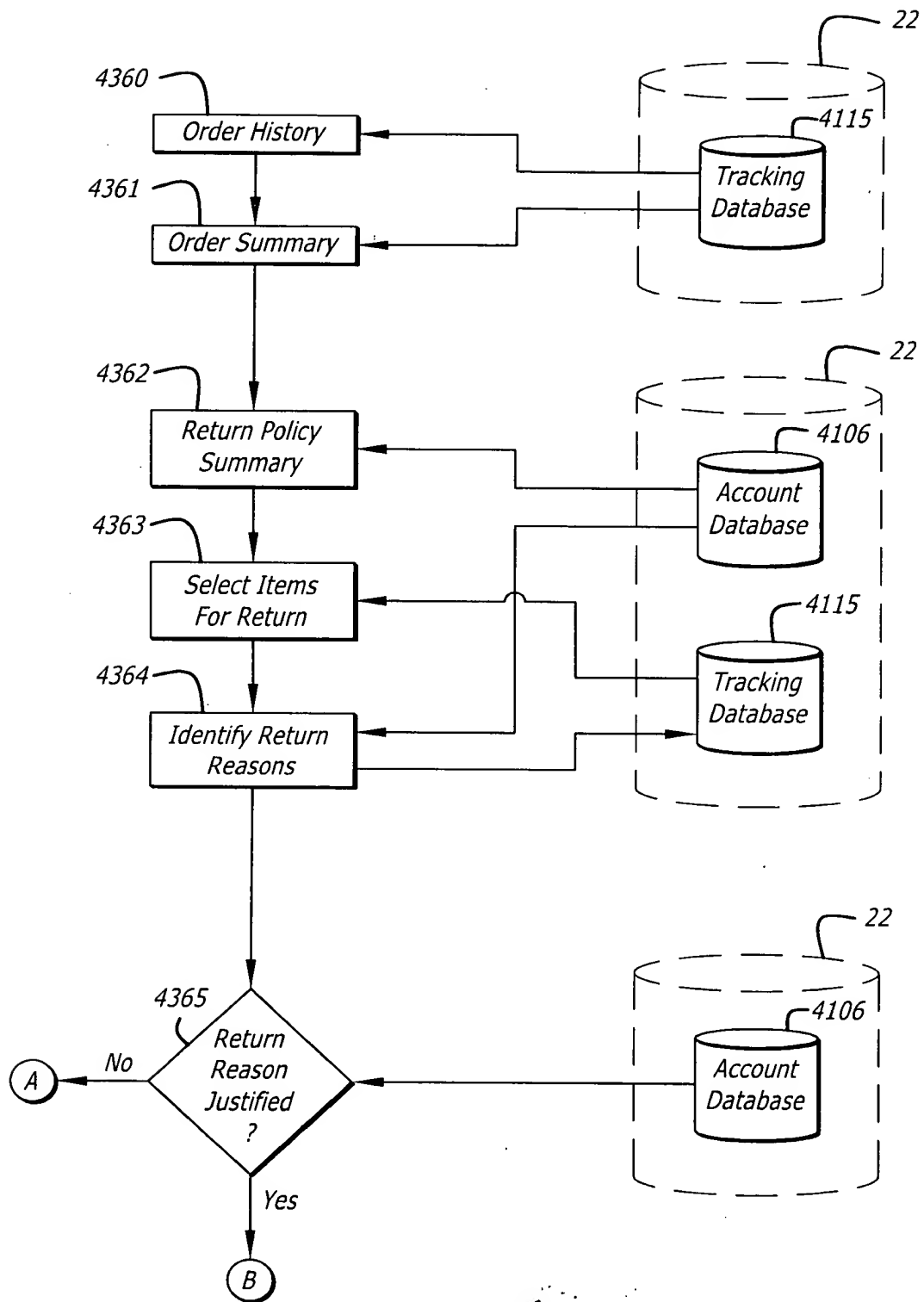


FIG. 30a.

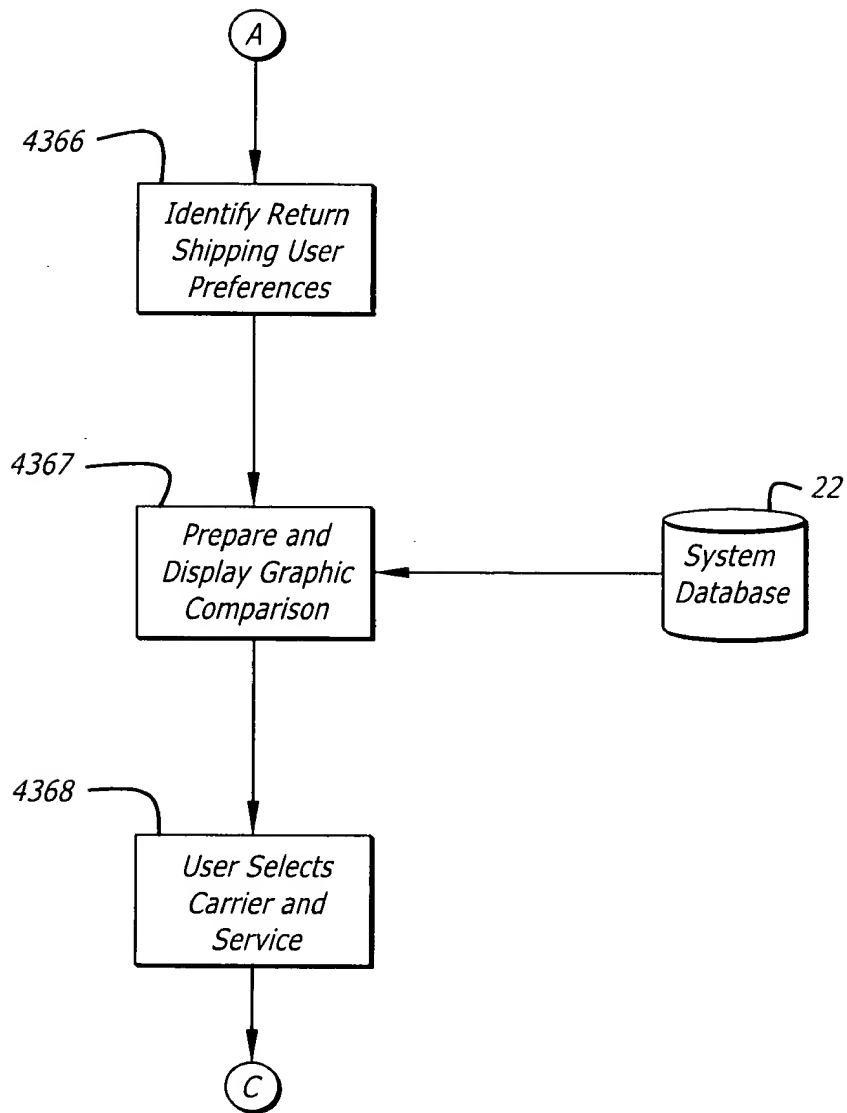


FIG. 30b

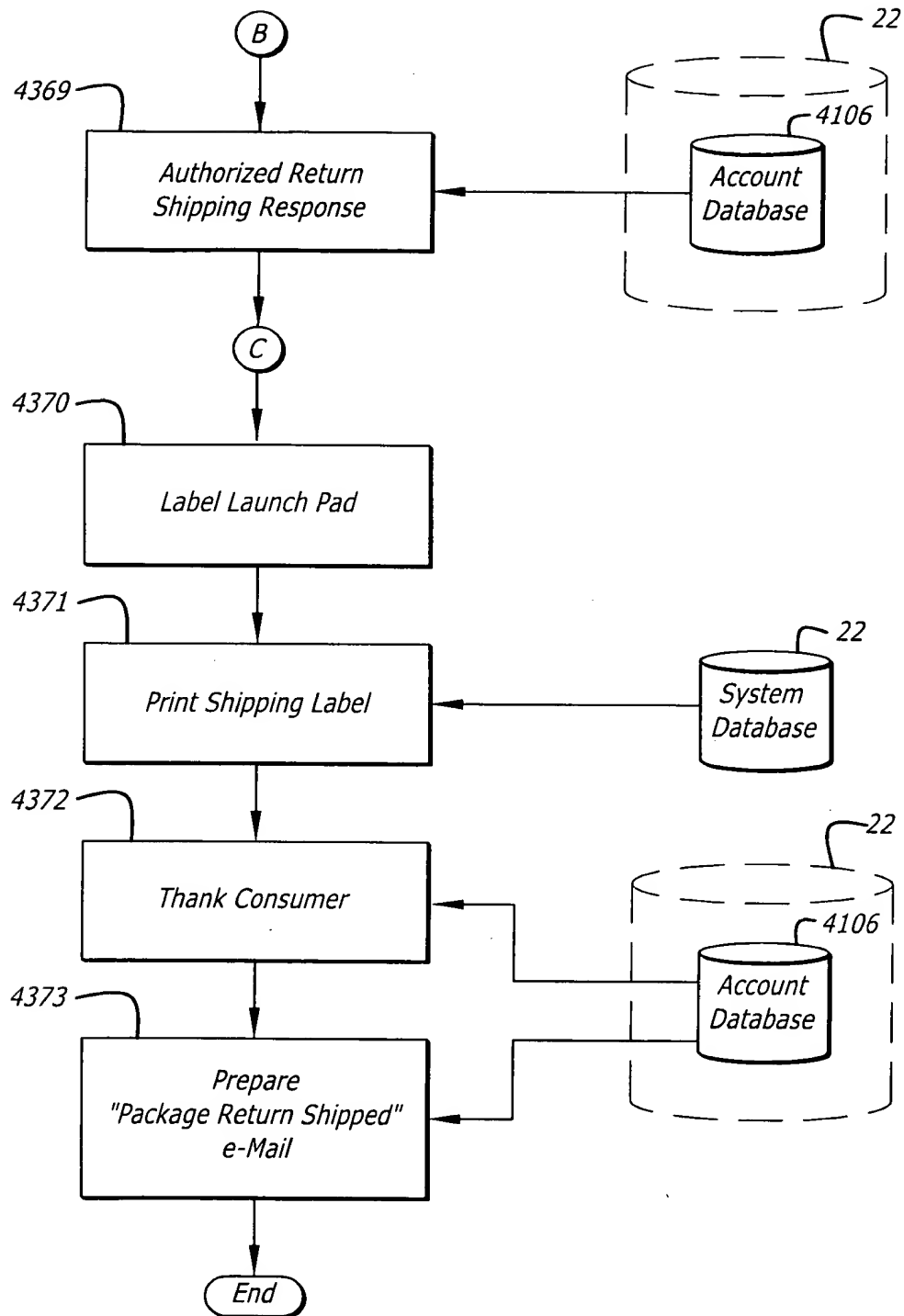


FIG. 30c

25/61

Merchant Logo

Merchant Main Menu Choices

Order Summary

4401-1

[Return to Your Order History](#)

Order #: 002-0152586-5576810

Date: July 19, 1999 at 09:58 AM PDT

4407

Status: All items shipped

Shipping Address:
Scott J. Bean
iShip.com
2515 - 140th Ave NE Suite E-110
Bellevue, WA 98005 USA
425.602.5022

4408

4402

Returns? Click Here:
[Return services by iShip.com](#)

iShip.com
Your Internet Package Shipper

Ship Method:

Standard Shipping

Number of Shipments:

One shipment when complete
order is ready

Payment Method:

VISA
Last 5 digits: 26781

Merchant

SubMenu

Selections

Items Ordered:

4403

- 4404-1 { 1 of: Permission Marketing: Turning Strangers Into Friends and Friends Into Customers (Audio Cassette) \$14.40
By: Seth Godin(Reader)
1 shipped on Jul. 19, 1999 via US Priority.
- 4404-2 { 1 of: Yeah, It's That Easy [ECD] (Audio CD) \$12.99
By: G. Love & Special Sauce
1 shipped on Jul. 20, 1999 via US First Class
- 4404-3 { 1 of: For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED] (Audio CD) \$11.49
By: AC/DC
1 shipped on Jul. 19, 1999 via US Priority.
- 4404-4 { 1 of: Odelay (Audio CD) \$12.99
By: Beck
1 shipped on Jul. 19, 1999 via US Priority
- 4404-5 { 1 of: Natty Dread (Audio CD) \$12.99
By: Charlie Hunter Quartet
1 shipped on Jul. 19, 1999 via US Priority
- 4404-6 { 1 of: Duo (Audio CD) \$12.99
By: Charlie Hunter, Leon Parker
1 shipped on Jul. 19, 1999 via US Priority
- 4404-7 { 1 of: RCA WSP150 900MHz Wireless Speakers (Electronics) \$149.95
By: RCA
1 shipped on Jul. 20, 1999 via UPS Ground
[Track your package](#) with iShip.com

4405

Item(s) Subtotal: \$227.80
Shipping & Handling: \$19.56
Total Before Tax: \$247.36
Tax: \$21.29
TOTAL: \$268.65

4406

[Return to Your Order History](#)

[Top of Page](#)

FIG. 31

Merchant Logo**Merchant Main Menu Choices****Returns Service**[Return to Your Order History](#)

Within 30 days of receipt of your shipment, you may return:

- Any book in original condition.
- Any unopened CD, DVD, VHS tape, or software.
- Any electronics merchandise or toy in new condition with its original packaging and accessories.

We will issue a full refund for the price of any item that meets these conditions. We only refund shipping costs if the item is a result of our error.

Merchant

SubMenu

Selections

Order #: 002-0152586-5576810 — 4401-1**Date:** July 19, 1999 at 09:58 AM PDT**Status:** All items shipped**Select the items you would like to return:****Price:**4421-1 ☐1 of: Permission Marketing: Turning Strangers Into Friends and Friends Into Customers [Audio Cassette]

By: Seth Godin(Reader)

1 shipped on Jul. 19, 1999 via US Priority.

} 4404-1

\$14.40

4421-2 ☐1 of: Yeah, It's That Easy [ECD] [Audio CD]

By: G. Love & Special Sauce

1 shipped on Jul. 20, 1999 via US First Class

} 4404-2

\$12.99

4421-3 ☐1 of: For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED] [Audio CD]

By: AC.DC

1 shipped on Jul. 19, 1999 via US Priority.

} 4404-3

\$11.49

4421-4 ☐1 of: Odelay [Audio CD]

By: Beck

1 shipped on Jul. 19, 1999 via US Priority

} 4404-4

\$12.99

4421-5 ☐1 of: Natty Dread [Audio CD]

By: Charlie Hunter Quartet

1 shipped on Jul. 19, 1999 via US Priority

} 4404-5

\$12.99

4421-6 ☐1 of: Duo [Audio CD]

By: Charlie Hunter, Leon Parker

1 shipped on Jul. 19, 1999 via US Priority

} 4404-6

\$12.99

4421-7 ☒1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]

By: RCA

1 shipped on Jul. 20, 1999 via UPS Ground

} 4404-7

\$149.95

Track your package with iShip.com

4405

Item(s) Subtotal: \$227.80
Shipping & Handling: \$19.56

Total Before Tax: \$247.36

Tax: \$21.29

TOTAL: \$268.65

4406

Next Step >>

4422

[Return to Your Order History](#)[Top of Page](#)

FIG. 32

MerchantSite.com	Returns Manager	Log Out	Help
------------------	-----------------	---------	------

Merchant Logo

Standard Policy

iShip.com

Your Internet Package Shipper
User: John Smith

Use this page to create and edit a consistent, automated returns policy for your online store. This is the general policy for the entire store - to configure exceptions to the policy at the category or item level, [click here](#).

Policy Overview Statement

Summarize your store's overall returns policy. This text will appear at the beginning of the customer's returns process, and is an overview of the returns logic you will build. Best to keep it brief. Use HTML to format the text if you wish.

4160-1 ** Within 30 days of receipt of your shipment, you may return:**

4160-3 ****

Any apparel, lawn & garden equipment, furniture, or books in original condition.

Any unopened CD, DVD, VHS tape, or software.

Any electronics merchandise or toy in new condition with its original packaging and accessories.

4160-2 ****

We are unable to refund returned pharmaceuticals or food.

With few exceptions, we issue a full refund for the price of an item that meets these conditions. We only refund shipping costs if the item is a result of our error.

4160

4162

Return Window 4167

Customer may return items for: 4165

4163 4164 from 4166

Refund Method 4168

Customer may return items for:

4169

☒ Refund

4170

☐ Store Credit Only

4171

☐ Choice of Refund or Store Credit

Refund Amount 4172

Refund amount will include:

4173

☒ Price of Item

4174

☒ Tax on Item

4175

☒ Original Shipping Charge

Cancel 4176

Save 4177

FIG. 33

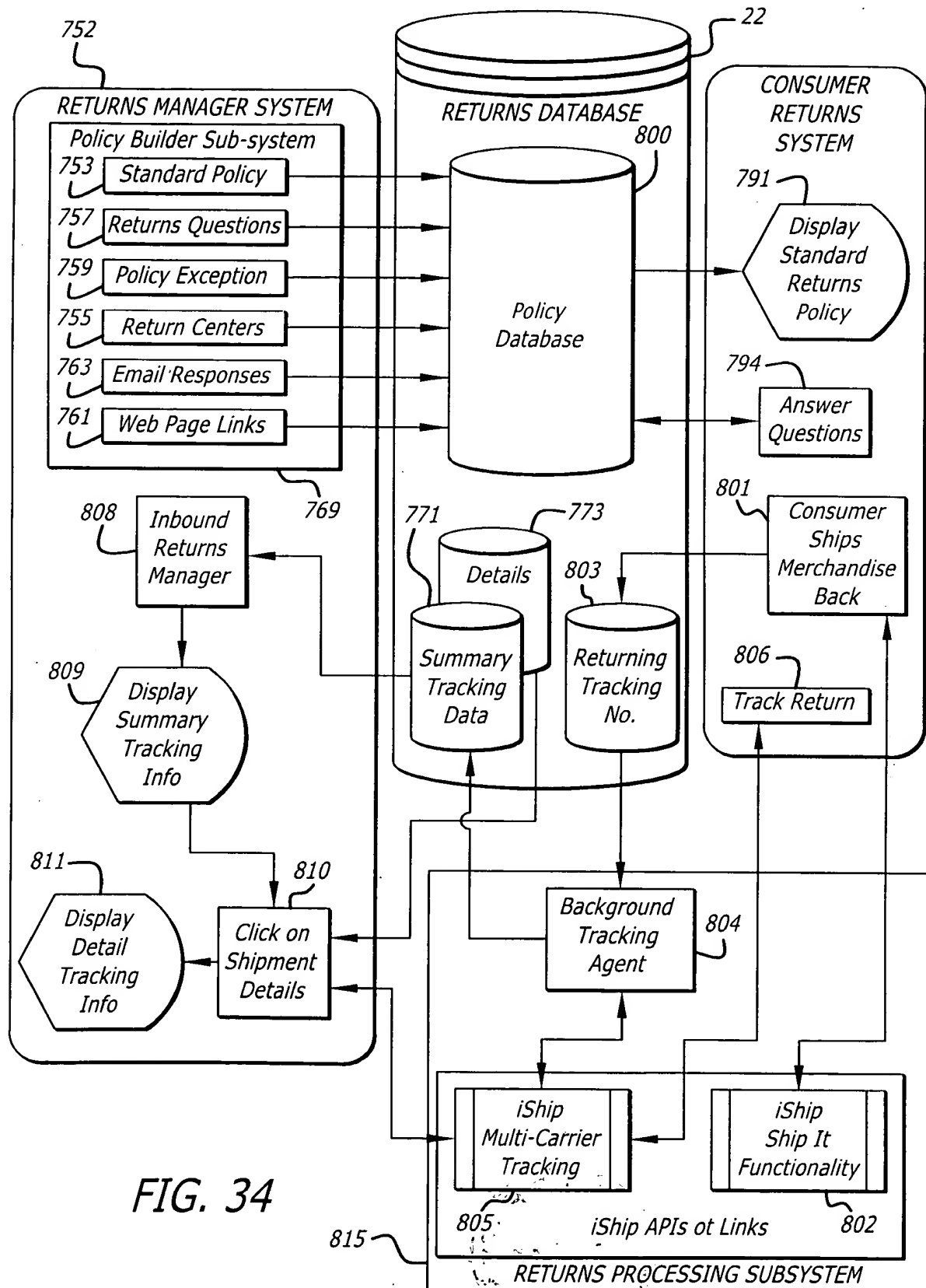
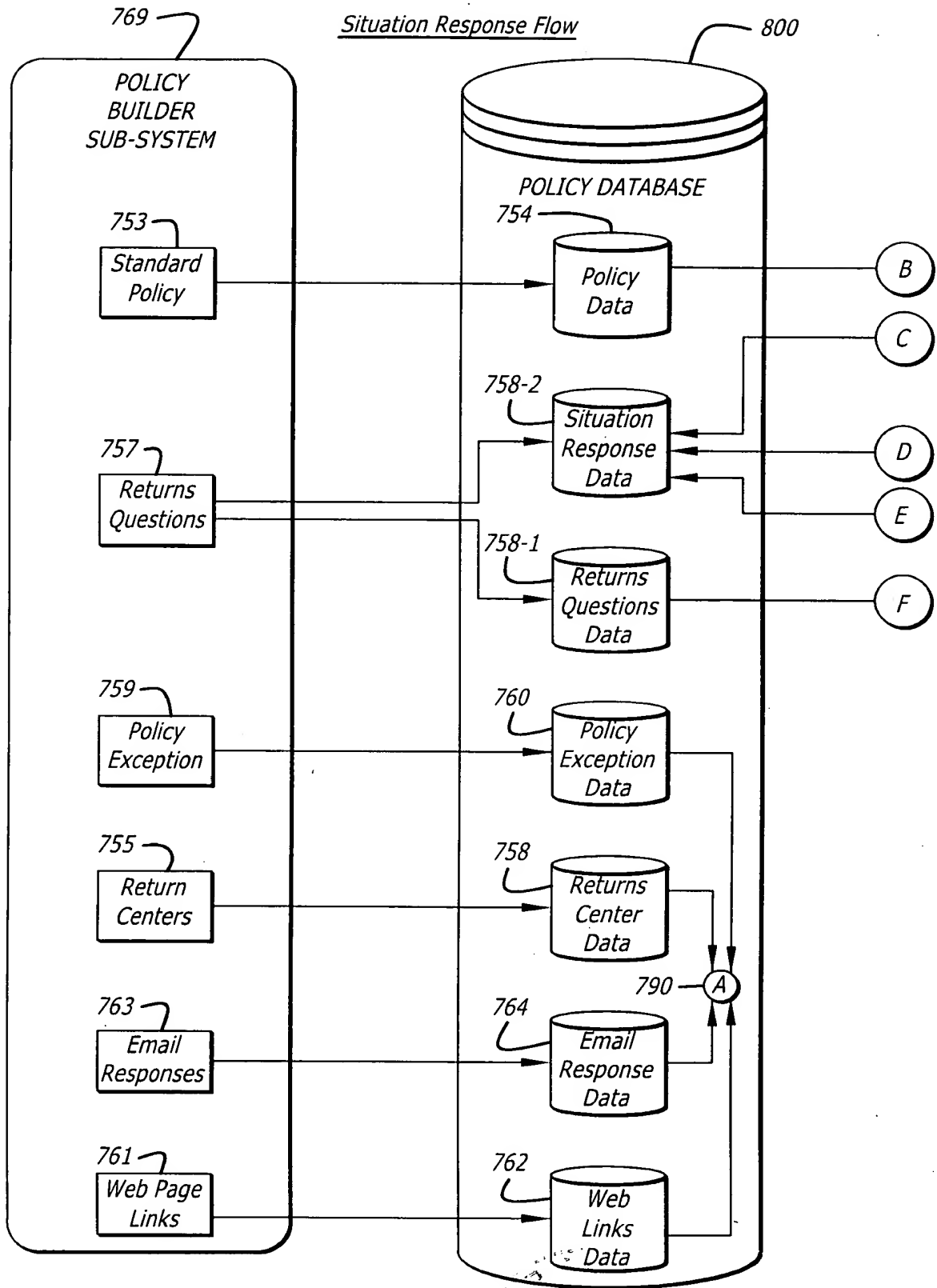
Return System Flow

FIG. 34



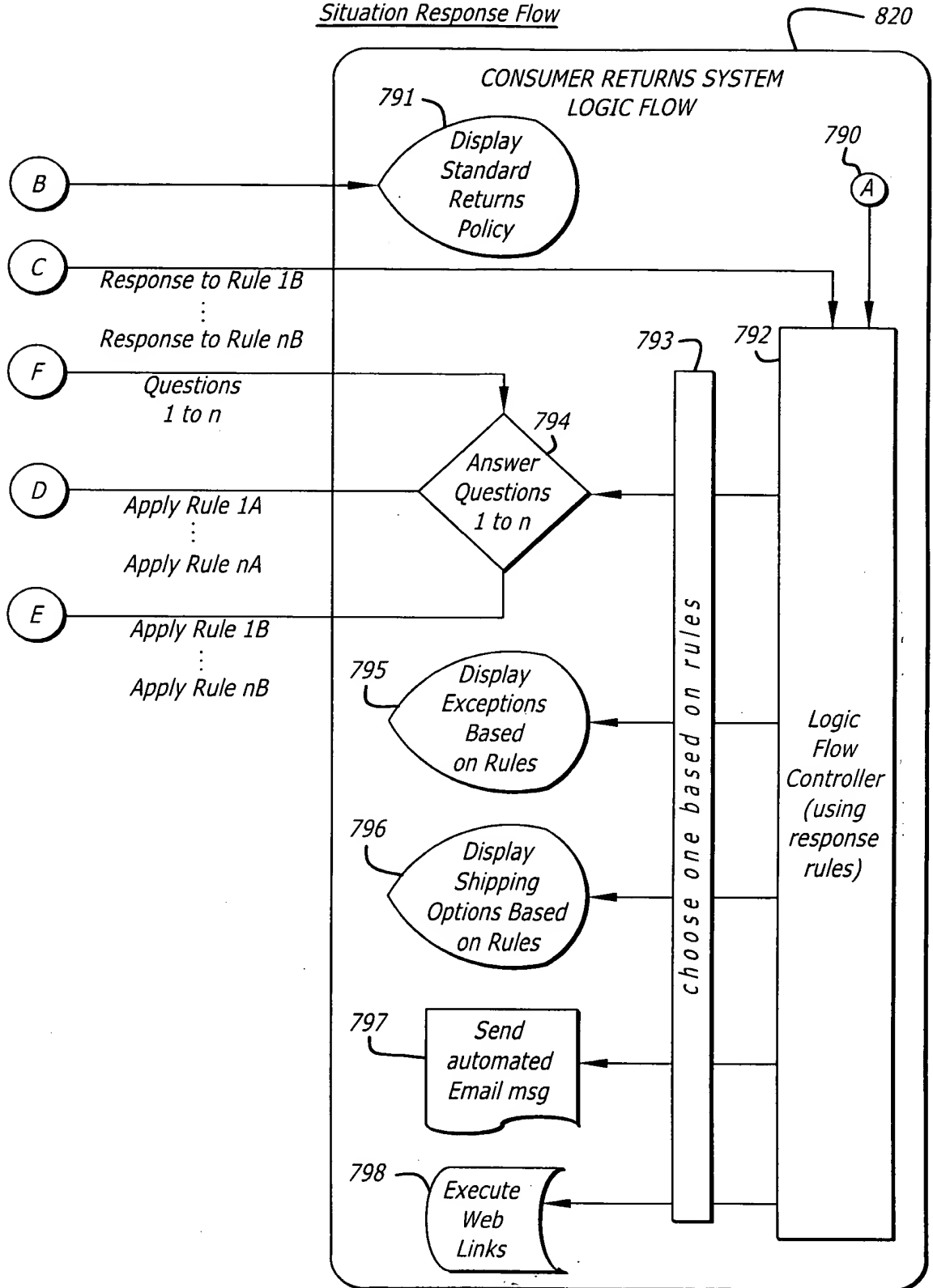


FIG. 35-2

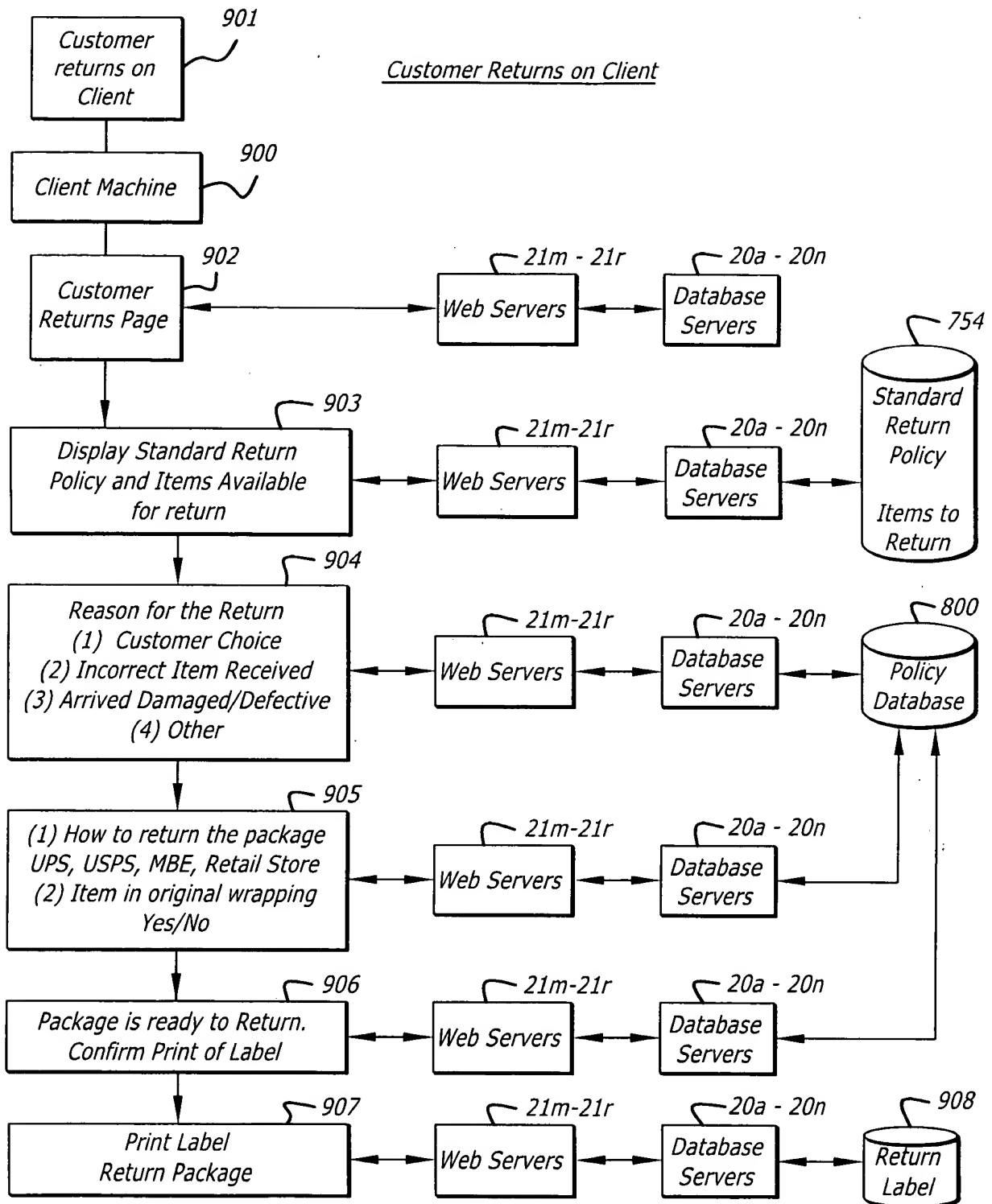


FIG. 36

Merchant Logo

Merchant Main Menu Choices

[Returns Service](#)
[Return to Your Order History](#)

Order #: 002-0152586-5576810 — 4401-1
Date: July 19, 1999 at 09:58 AM PDT
Status: All items shipped

Items to Return:

4421-7 ☒ 1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]
 By: RCA
 1 shipped on Jul. 20, 1999 via UPS Ground
Track your package with IShip.com

4405

Reason for Return:

4427-1 ☐ Customer Choice — 4216

4427-2 ☐ Incorrect Item Received — 4207

4427-3 ☒ Arrived Damaged/Defective — 4212

4427-4 ☐ Other (please specify below): — 4220

Right speaker does not receive signal.

Price:

4173 — \$149.95

4173 —

Item(s) Subtotal Before Tax: \$149.95

Refunded Tax: \$12.90

4174 — **TOTAL:** \$162.85

4172 —

4425

4426-1

4426-2

4406

[Next Step >>](#)

4422

[Return to Your Order History](#)

[Top of Page](#)

FIG. 37

Merchant Logo

Merchant Main Menu Choices

[Returns Service](#) [Return to Your Order History](#)

Returning Your Package:

4213-1 { We apologize for the problem with your order. To process your refund, make sure your item(s) are in the original packaging and prepared for safe shipment.

4404-7 { 1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]
By: RCA
Reason for return: Arrived Damaged or Defective 4212
Comments: Right speaker does not receive signal. 4425

Price: 4173 \$149.95

TOTAL REFUND: \$162.85 4172

Merchant SubMenu Selections

4430-2 How would you like to return the package? (Select One)

4431-1 ☒ UPS 4187-1 ☐ US Postal Service 4188-1 ☐ Mail Boxes Etc. 4190 ☐ Retail Store 4184

4432-1 Is your Item packaged in the original shipping box?

4433-1 ☒ YES 4434-1 ☐ NO

4406 [Return to Your Order History](#)

[Next Step >>](#) 4422

[Top of Page](#)

FIG. 38

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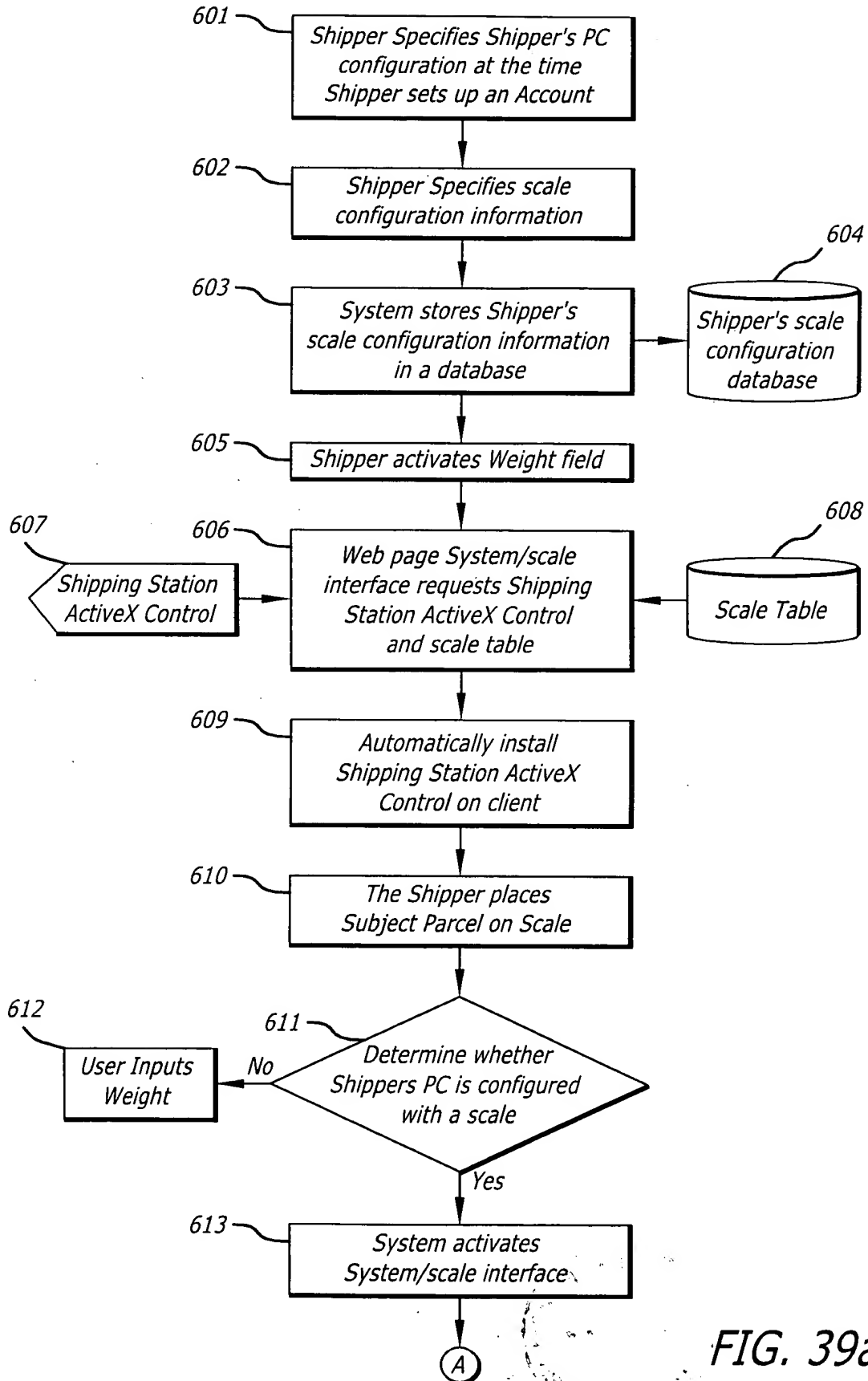


FIG. 39a

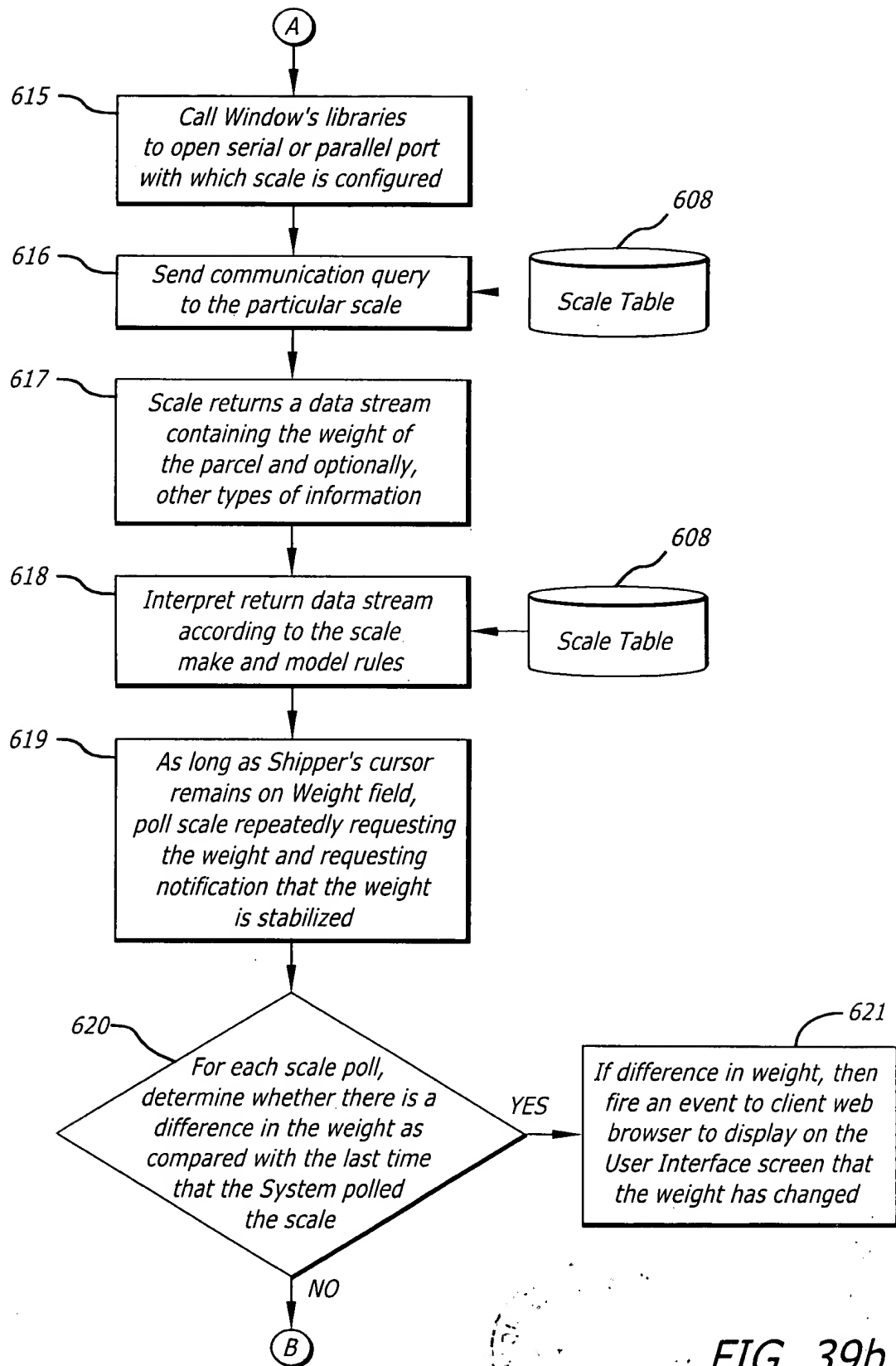


FIG. 39b

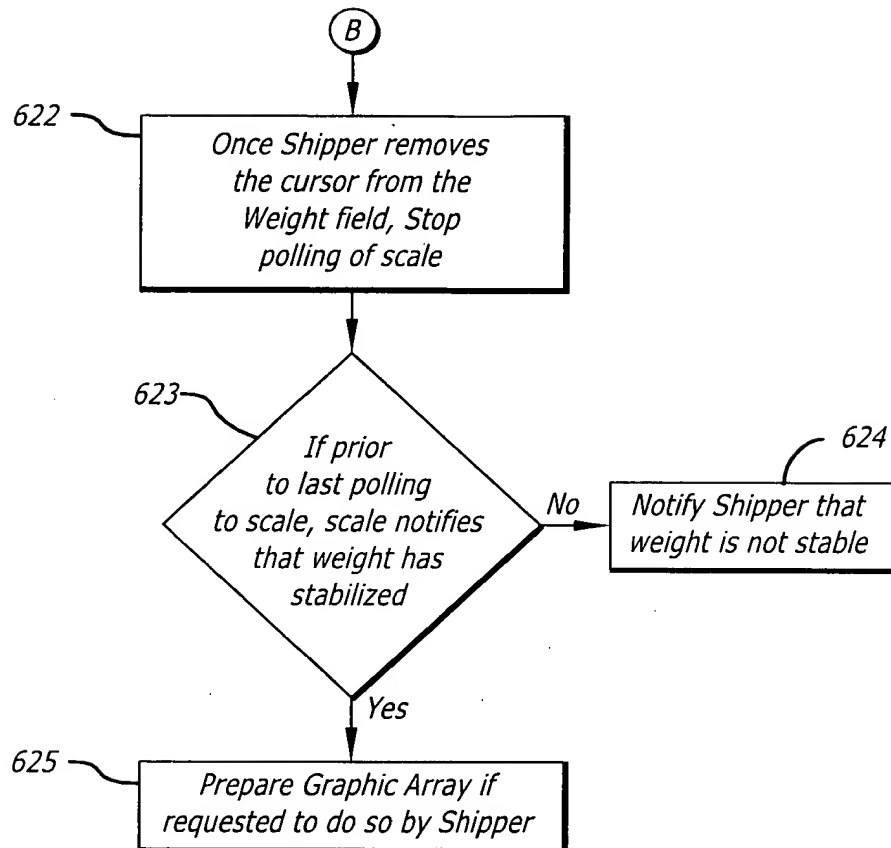


FIG. 39c

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 40



Shipping Options		My iShip	Price It	Ship It	Track It	Sell It	Help
<p>Ship date:</p> <p>10/29/99 - Friday</p>	<p>Delivery Options:</p> <p><input checked="" type="checkbox"/> Delivery Deadline [Help] If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day. 11/02/99 - Tuesday</p> <p><input type="checkbox"/> Guaranteed Delivery [Help] When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid.</p> <p><input type="checkbox"/> Deliver Without Signature [Help] Checking this box authorizes FedEx to deliver your shipment without obtaining a signature.</p> <p><input type="checkbox"/> Set Earliest Delivery Time [Help] This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee. 9:30am</p> <p><input type="checkbox"/> Documents Only [Help]</p> <p><input type="checkbox"/> Non-Outlable</p> <p>Compare the rates of these carriers:</p> <p><input checked="" type="checkbox"/> Airborne Express <input checked="" type="checkbox"/> FedEx</p> <p><input checked="" type="checkbox"/> UPS <input checked="" type="checkbox"/> UNITED STATES POSTAL SERVICE</p> <p>NOTE: Your shipping charges will be based on carriers' basic rates. If you have an account with custom rates, your actual shipping charges will be different from those shown.</p> <p>My Drop Off/Pickup location is:</p> <p>My location by calling the carrier for pickup Drop Off Locator [Help]</p> <p>If your Drop-Off/Pickup location is different for each carrier, go to Advanced.</p> <p>Show retail rates: <input type="radio"/> Yes <input checked="" type="radio"/> No 313-2 [Help] Explanation about Retail Rates and what it means goes here. It will probably be two lines.</p>						
<p>Price It</p> <p>1 Shipment Info</p> <p>2 Package Info</p> <p>3 Shipping Options</p> <p>4 Rates and Times</p> <p>5 Ship Now</p> <p>Log Off</p>							
<p>313-1</p>		<p>Having trouble?</p> <p>Questions or comments</p>					
<p>Show Rates</p>		<p>Save Back Next Cancel</p>					

FIG. 41

1109a 1109c 1109b

Click on the price to select a delivery date, time and carrier. 1060

1063-1 1063 1061

Date you expect to ship your package: 9/27/99 - Today

	TUE 28 SEP 99	WED 29 SEP 99	THU 30 SEP 99	1063-4	1063-5	1063-6	1063-7	CARRIERS
1064-1 1071-1-1 8:00 AM	\$39.25 1071-1-2	1063-2 1071-1-2						1140b 1140 1141b 1141
1064-2 1030 AM	\$16.25 1148	1147 1147b	1063-3		1140a 1141a	1071-2-7		1142b 1142 1143b 1143
1064-3 1147a	14.25				1142a	1071-3-7		
1065a 12:00 PM	\$9.00	\$8.50				1071-4-7		
1065b 1065	\$11.75	1065b	1149		1143a			
1064-3-1 3:00 PM	Airborne Express - 12:00PM Express Overnight Service							
1064-4 4:30 PM	\$14.00 \$12.50							
1064-5 5:00 PM	1071-5-1	\$10.00 \$6.00	1071-6-2	1071-6-4	1071-6-5	1071-5-6	1071-5-7	
	1071-6-1	\$7.50 \$3.20	1071-6-3		1071-6-6	1071-6-7		
1064-6								

1064-1 1064-2 1064-3 1065a 1065b 1064-3-1 1064-4 1064-5

1066 1067 1068

Find Location

1109d

I'll ship the package from: Will drop off at Retail Ship Center

1070 1054 1055 1056 1057

Compare Services

<<Back Next>> Reset Cancel Help

FIG. 42

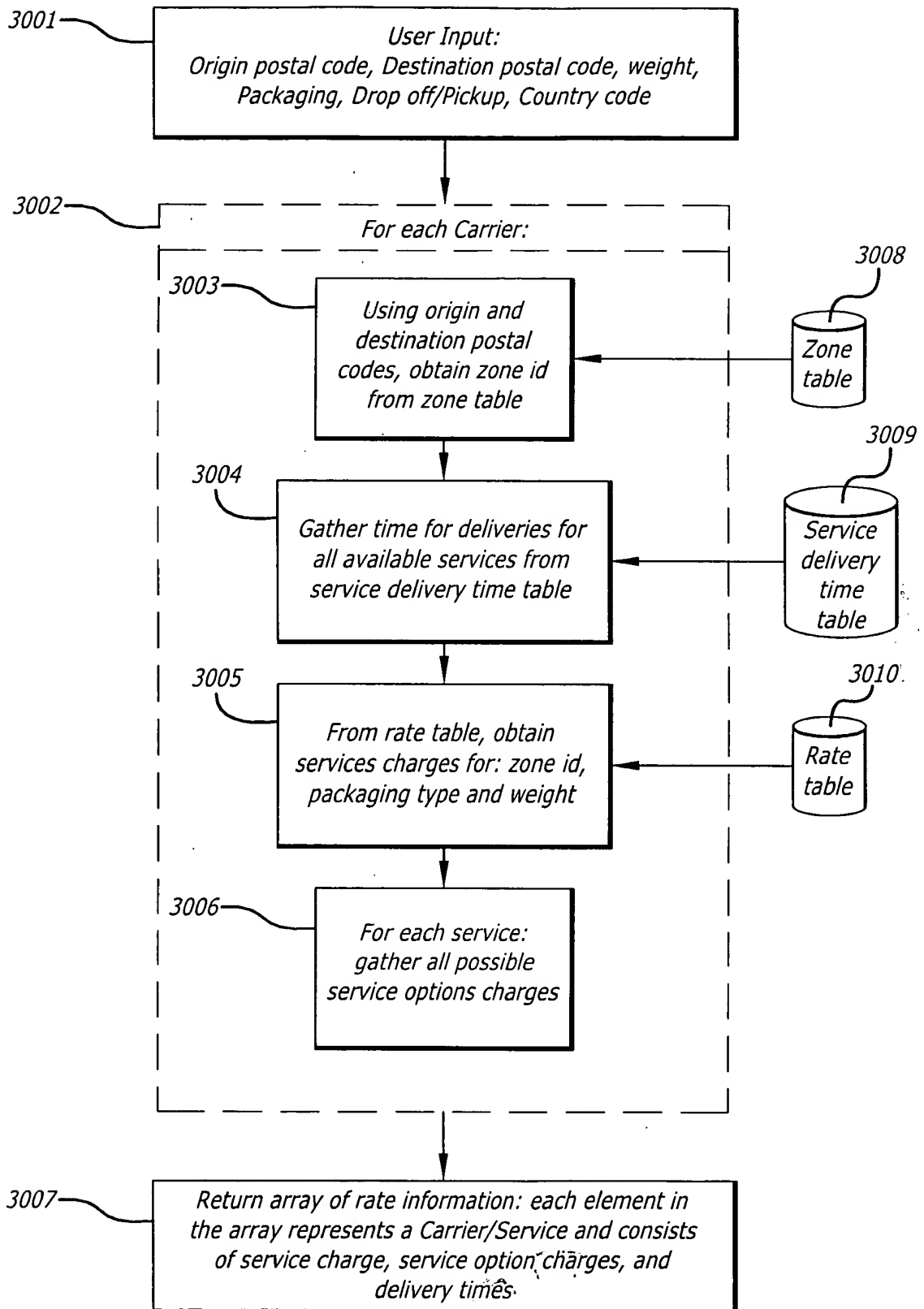


FIG. 43

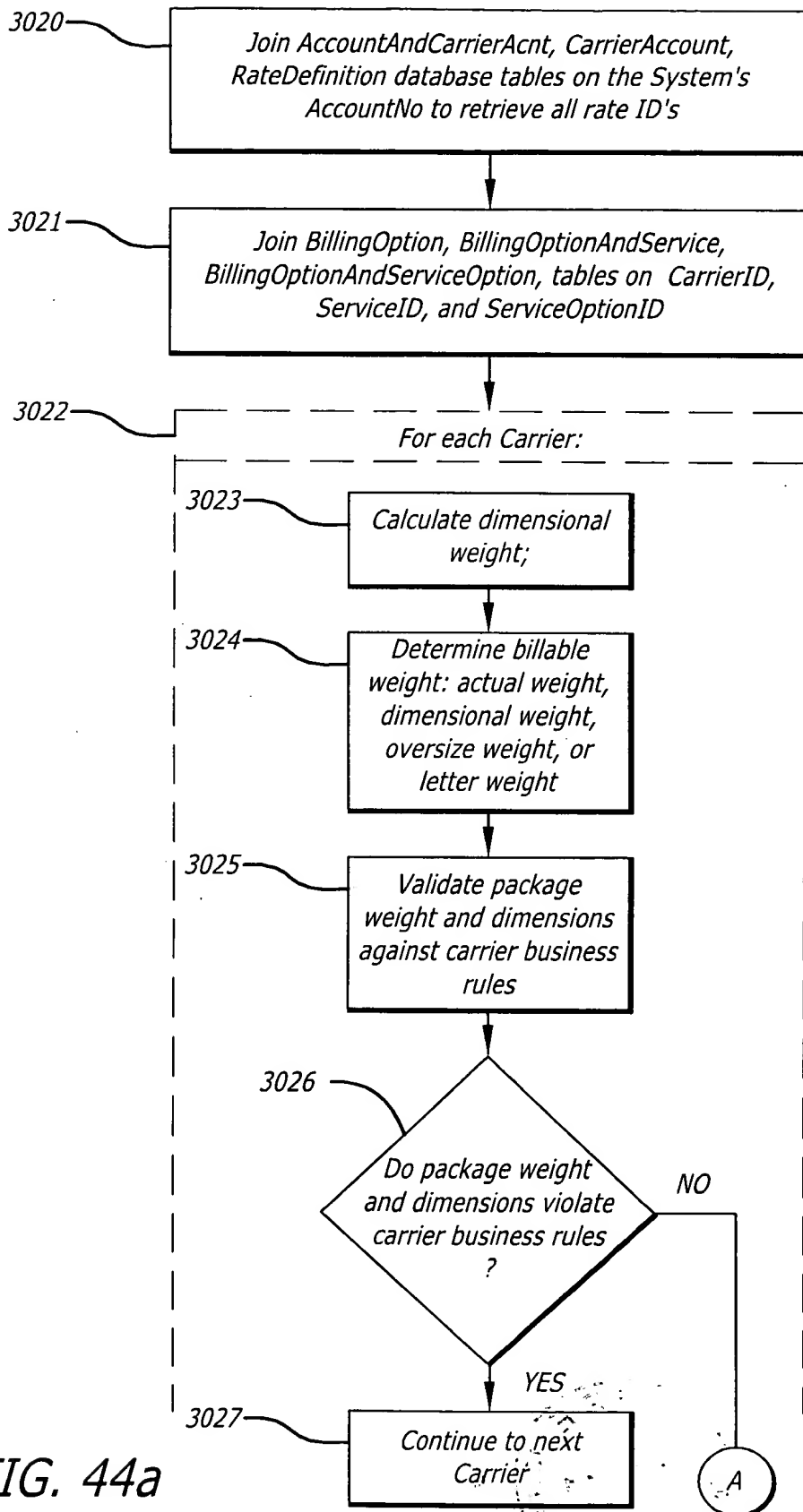


FIG. 44a

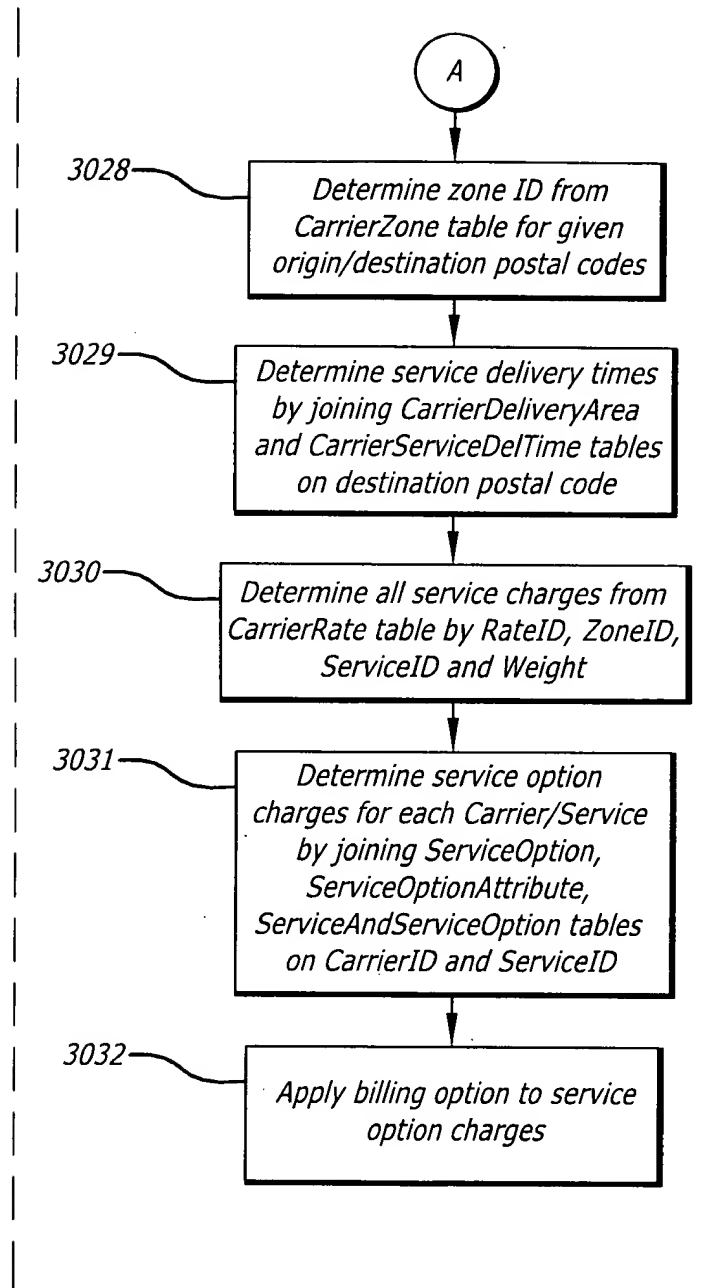


FIG. 44b

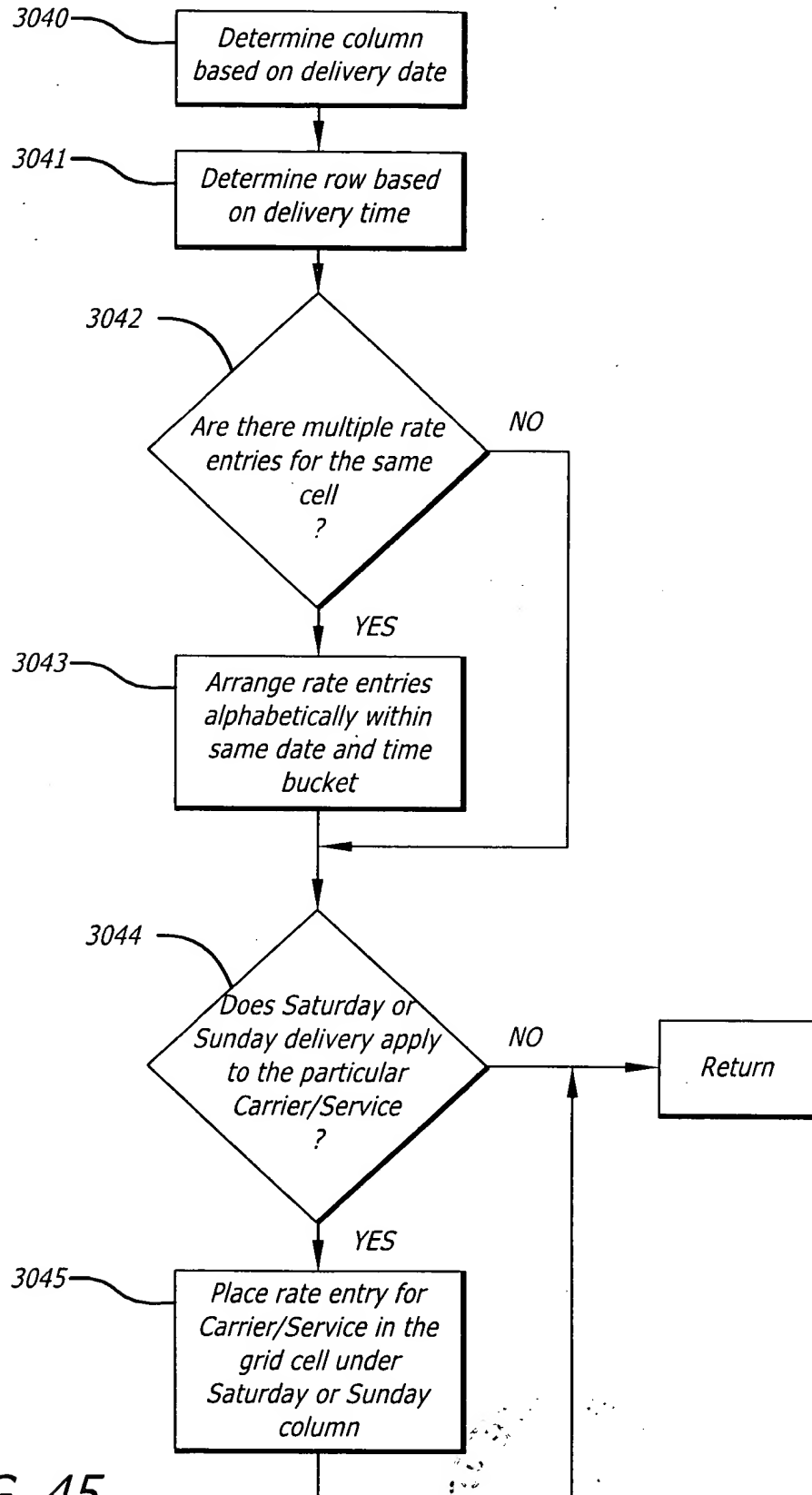


FIG. 45

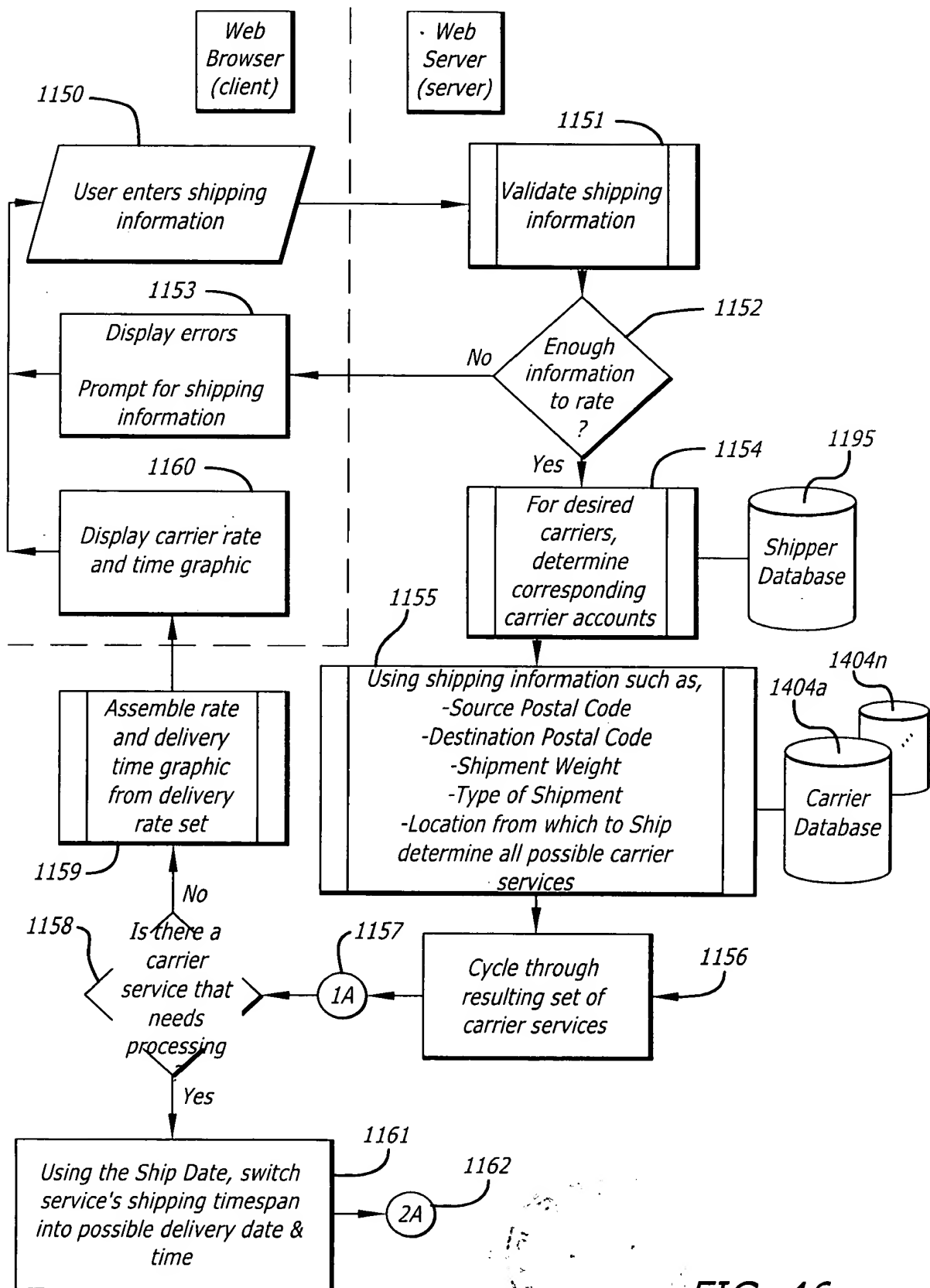


FIG. 46a

FIG. 46b

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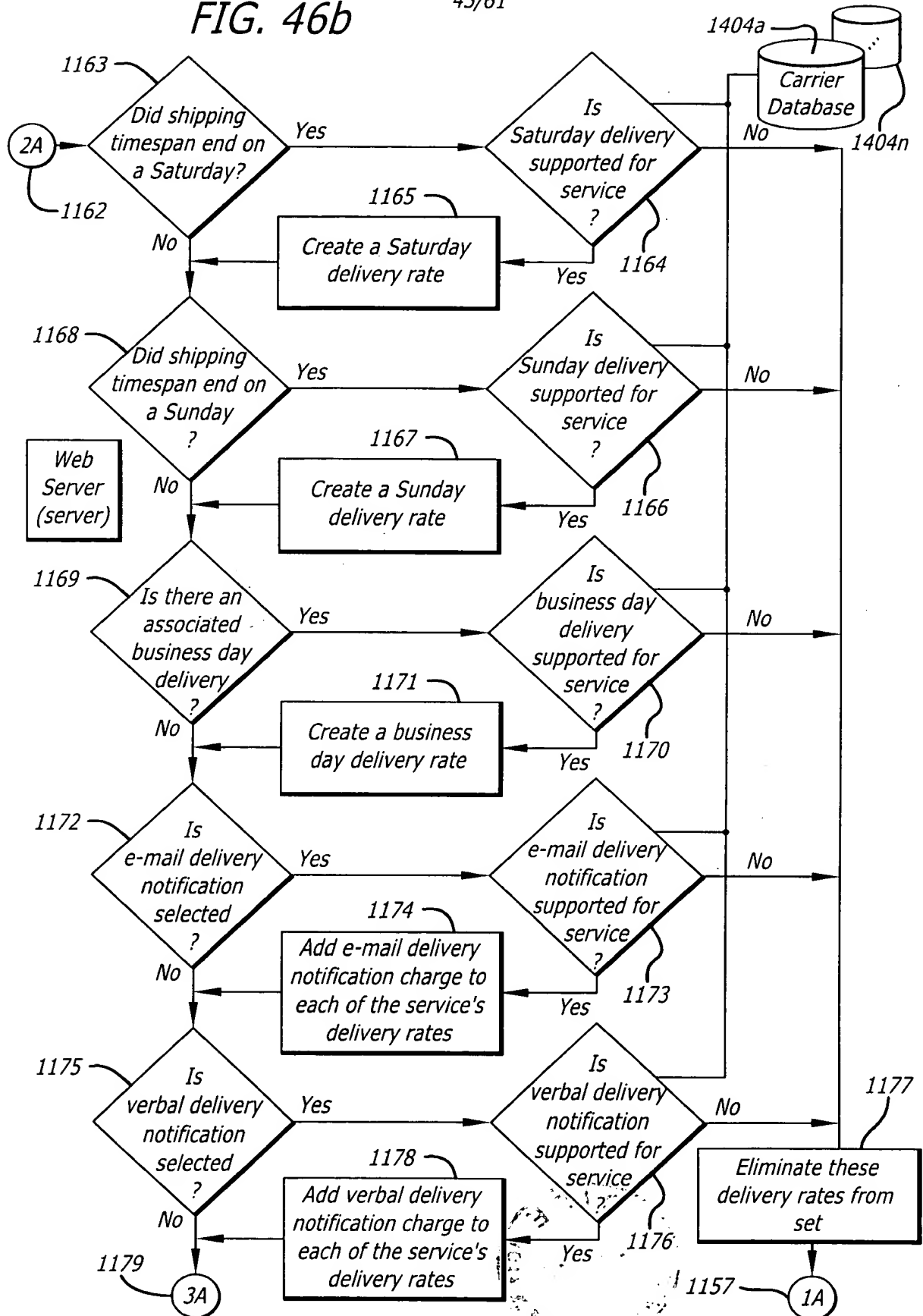
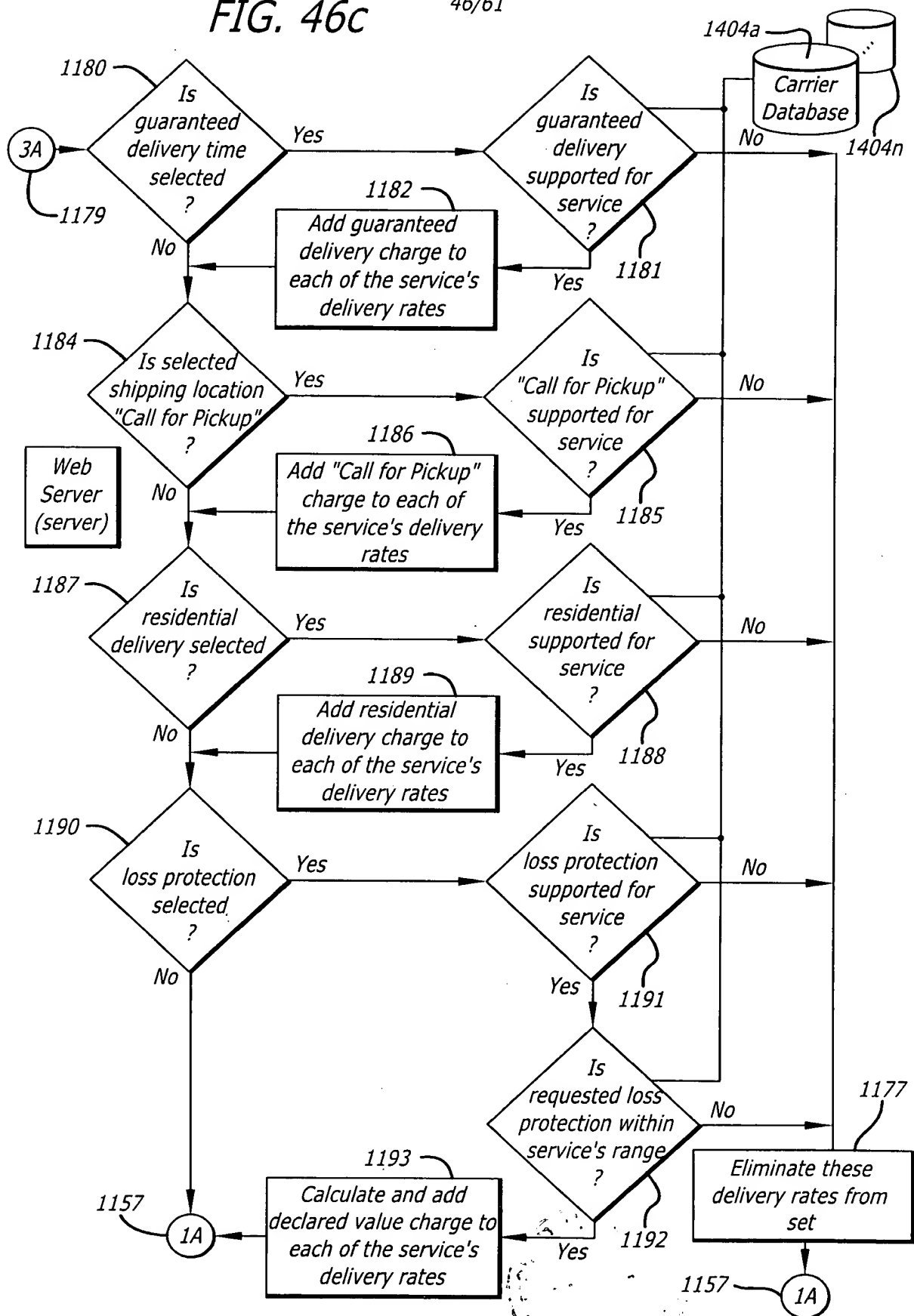


FIG. 46c

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REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 47



REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 48

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 49

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REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 50

REDACTED UNDER 37 C.F.R. § 1.217(d)(2)(ii)

FIG. 51

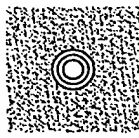


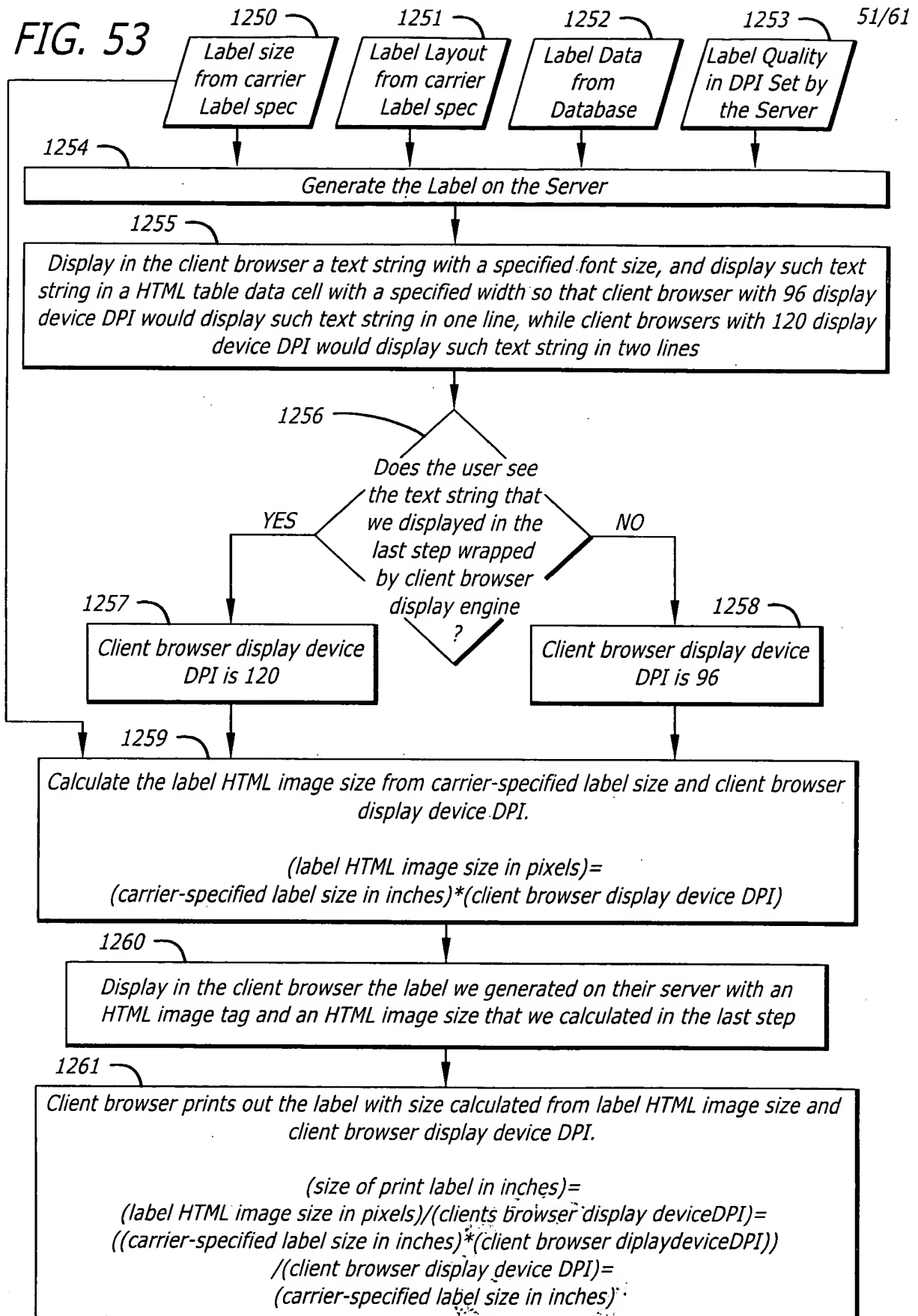
SHAINDELL (234) 234-2345 STREET CITY CA 93107		4 LBS 1 OF 1	
SHIP (234) 234-2345 TO: FIRST NAME STREET CITY CA 93107			
		(420) SHIP TO POSTAL CODE  (420) 93107	
UPS NEXT DAY AIR 1		TRACKING #: 1Z 345 321 03 0002 8462	
			
		ISH 1.00	

FIG. 52

FIG. 53



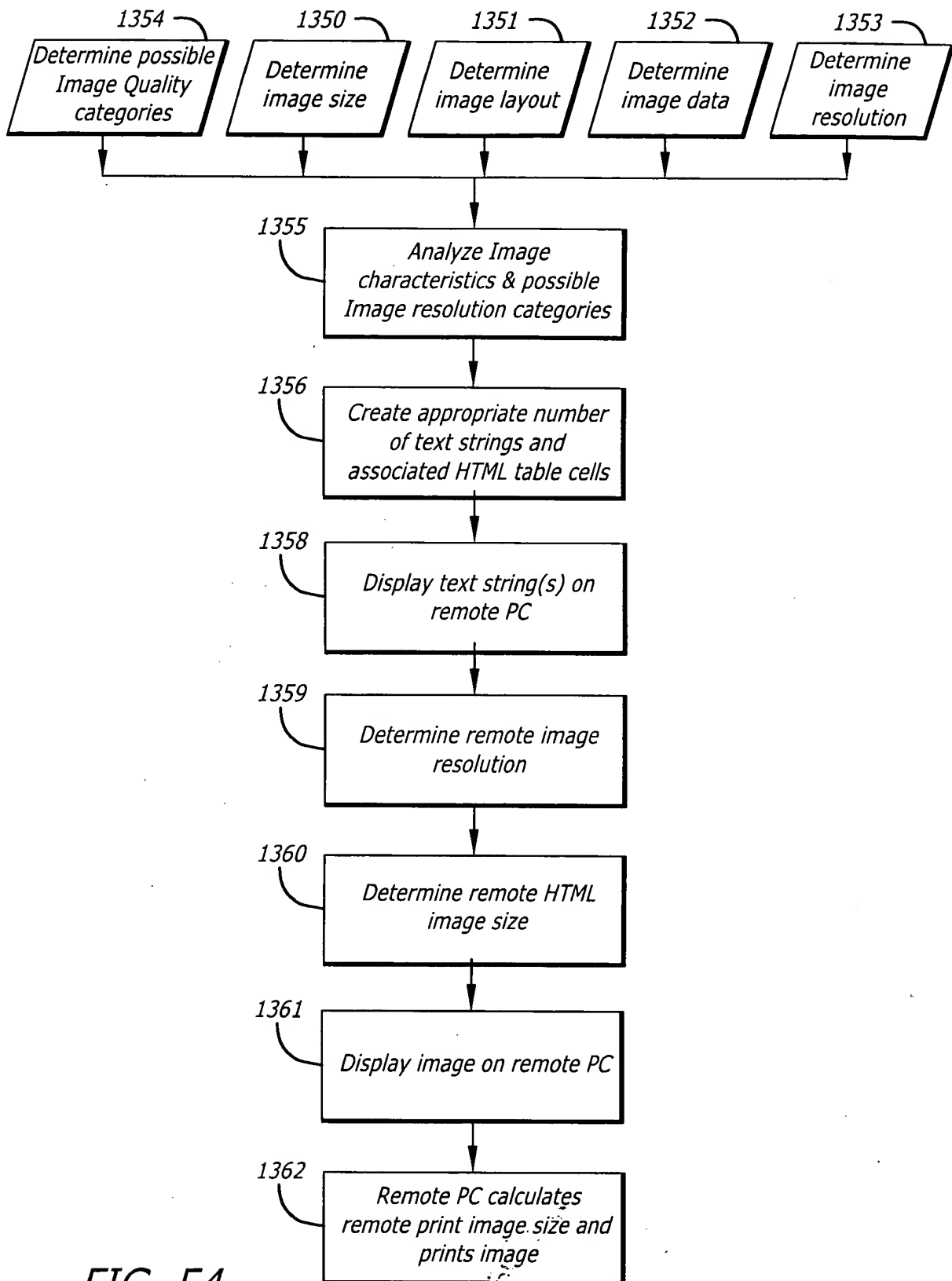


FIG. 54

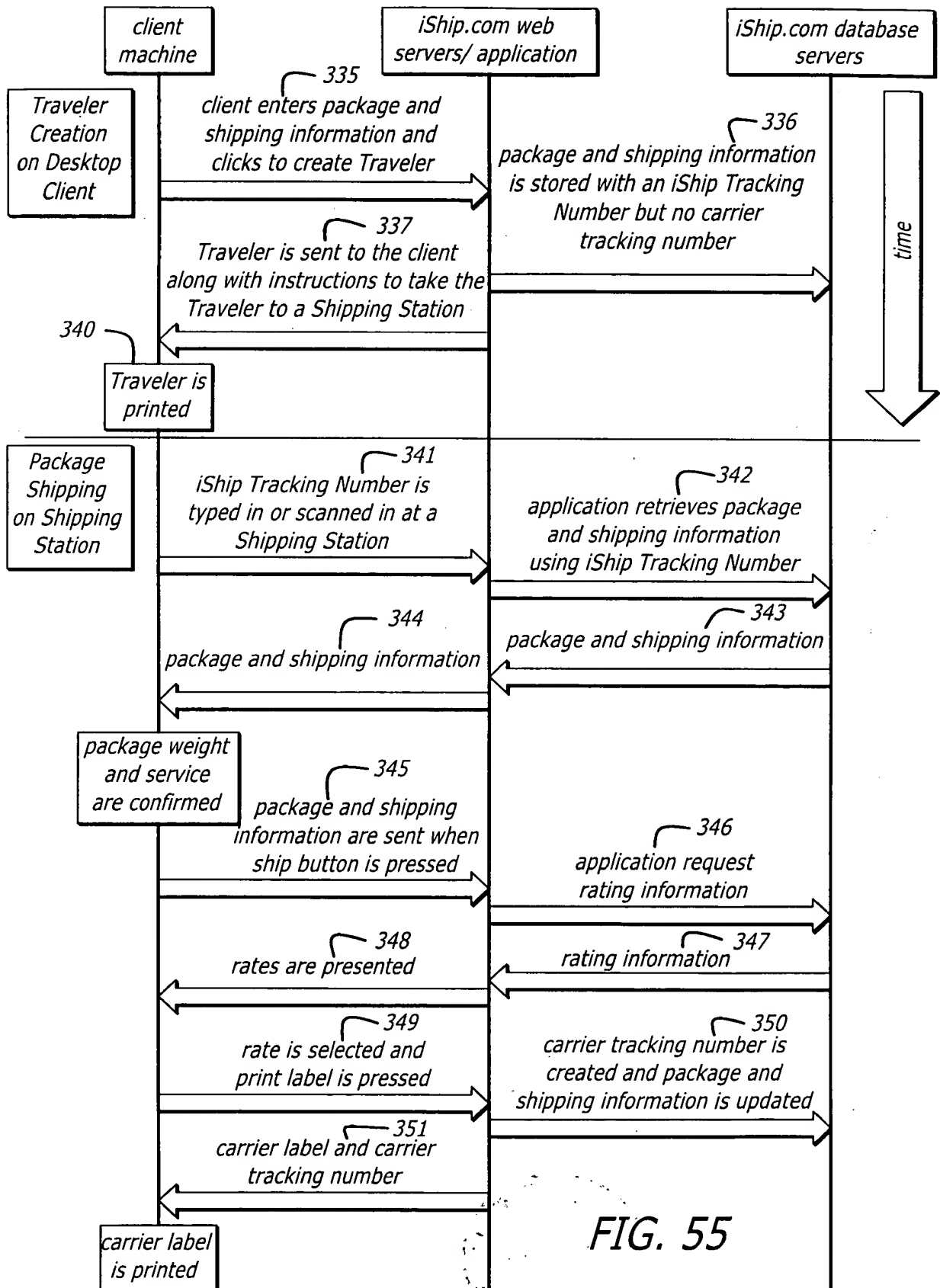


FIG. 55

361

Your Package Traveler

This is not a shipping label. Take your package and this Traveler to an iShip.com supported shipping counter.

Shipping Addresses

Return: Lory Krett (425) 602-4848 iShip.com 3535 Factoria Blvd. SE Suite 500 Bellevue WA 98006	Destination: Diane Moon (509) 786-5555 Milne Fruit 800 Bennet Ave. Prosser WA 99350-8888
---	--

363


Package Info

Details: 1 of 1 4 lbs Carrier Box	Service: UPS Ground EPSO: 12345472 Price: \$6.35
--	---

364

iShip.com Tracking Number

362 MATKP9GUFXG3

360 

[< Back] [x Cancel]

FIG. 56

iShip.com

Confirmation My iShip Price It Ship It Track It Sell It Help

370 Your shipping request has been completed!
Directions about what to do next goes here.

362

Your iShip Package No.: M ANEYZN 89WBTF

Your Shipment:

371

Shipment:
Computer, speakers, software,
manuals
10" x 8" x 5"
4 lb 2oz

Service:
UPS Ground

Options:
Loss Protection

Drop Off Location:
Jim Ship
iShip.com
3535 Factoria Blvd. SE
Floor 5
Bellevue WA 98005
jims@iship.com
(425) 602-4848

Destination:
Diane Moon
Māne Fruit
12020 101st Ave NE
Suite 300
Ellensburg WA 98928
United States
(509) 555-9720

Your Charges: 372

Service Charge: \$ 6.30
Service options: \$.35
Total Cost: \$ 6.65

UPS Account:
1234 5678 9101 1213
iShip.com

Ship It
1 Ship It Addresses
2 Package Info
3 Shipping Options
4 Rates and Times
5 Payment
6 Print
Log Off

Having trouble?
Questions or comments

Previous Rates Save Back Cancel

FIG. 57

iShip.com

1 | Track a shipment My iShip Price It Ship It Track It Sell It Help

380

Track your package in one easy step. Enter the package tracking number in the field below and then click Next. In moments you'll learn where your package is and, if it's been delivered, who signed for it. [Help]

Tracking Numbers:

#1 381a
#2 381b
#3 381c
#4 381d
#5 381e

Airborne EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

Track It
1 Tracking Number
2 Tracking Results
Shipping History
Log Off

Having trouble?
Questions or comments

Reset Submit Done

382

FIG. 58



2 Your Tracking Information		My iShip	Price It	Ship It	Track It	Sell It	Help																																	
Tracking results: 391-1b 391-1a 391-2a 391-2b 391-5a 391-5b		Click on the iShip Tracking Number for more information. Status as of 11/23/99, 11:22:30 AM Pacific Standard Time					[Help]																																	
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Back Done		Track It 1 Tracking Number 2 Tracking Results Shipping History Log Off Having trouble? Questions or comments																																						

FIG. 59



2 Your Tracking Information		My iShip	Price It	Ship It	Track It	Sell It	Help																																	
Tracking results: 391-5a 391-5b		Click on the iShip Tracking Number for more information. Status as of 11/23/99, 11:22:30 AM Pacific Standard Time					[Help]																																	
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Back Done		Track It 1 Tracking Number 2 Tracking Results Shipping History Log Off Having trouble? Questions or comments																																						

FIG. 60

iShip.com

My iShip Price It Ship It **Track It** Sell It Help

2 Your Tracking Information - Unable to Track

We were unable to track your package.
 11W3345001Z234
 Please make sure the tracking number is correct, select a carrier from the list below, and click on Submit.

Tracking number: 11W3345001Z234
 Carrier: (Select One)
 Ship date (+/- 4days): 98006
 Airborne EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

Buttons: Back Submit Reset Done

Right sidebar:
 Track It
 1 Tracking Number
 2 Tracking Results
 Shipping History
 Log Off
 Having trouble?
 Questions or comments

FIG. 61

iShip.com

My iShip Price It Ship It **Track It** Sell It Help

2 Your Tracking Information

Status as of Tuesday, November 23, 1999 11:22:30 AM Pacific Standard Time

Tracking results:

Status: IN TRANSIT
 Carrier: UPS
 Service: GROUND
 iShip Number: M ANEYZH 89WBTF
 Tracking: 1Z3374W50100023174
 Ship Date: Monday, November 22, 1999
 Destination: PROSSER, WA US
 Expected Delivery Date: Tuesday, November 23, 1999
 Expected Delivery Time: 12:00:00 PM
 Last Scan: 11/23/99 10:38:00 AM LOCATION SCAN KENNEWICK, WA US

E-mail Notifications:

Send the URL of this tracking info to e-mail recipients and/or request e-mail notification of delivery. Simply fill out names and corresponding e-mail addresses below, check the appropriate box and then click Submit.

Name: E-mail address:
 #1 John Jadwin johnj025@this_email.com
 #2 Sarah Lewis sarah01@email.com
 #3

Message:
☒ Send notification when the package has been delivered.
☒ Send the URL of this tracking info.

Buttons: Back Submit Track Another Reset Done

Right sidebar:
 Track It
 1 Tracking Number
 2 Tracking Results
 Shipping History
 Log Off
 Having trouble?
 Questions or comments

FIG. 62

FIG. 63

iShip.com

Shipping History

406

407

408

409

410

411

412

413

405

408

425

415

416

My iShip

Price it

Ship it

Track It

Sell it

Help

PENDING

OUTBOUND

INBOUND

Status: All

Ship To:

Ship Date: All

Update

STATUS	SHIP TO	PKGS	SHIP TRACKING #	CARRIER/SERVICE	SHIP DATE	DELV. DATE
<input checked="" type="checkbox"/> IN TRANSIT	Diane Moon	424	MATKP9G GDE73R	UPS Ground	11/22/99	414
<input type="checkbox"/> IN TRANSIT	Tanya Wagner	426	MATKP9G MZVTOS	UPS Ground	11/22/99	420
<input type="checkbox"/> IN TRANSIT	Adam Krett	1	MATKP9G UDQ31C	UPS Ground	11/22/99	-
<input checked="" type="checkbox"/> IN TRANSIT	John Smith	2	MATKP9G 7NV7W9	UPS Ground	11/22/99	-
<input checked="" type="checkbox"/> DELIVERED	Jacob Lewis	1	MATKP9G 7JBZA7	Airborne Second Day	10/19/99	10/21/99
<input checked="" type="checkbox"/> DELIVERED	Carol Doyle	3	MATKP9G MJBZA5	FedEx 2Day	10/11/99	10/13/99
<input type="checkbox"/> DELIVERED	Tanya Wagner	1	MATKP9G UBQ31Z	UPS Next Day Air	10/12/99	10/13/99
<input type="checkbox"/> DELIVERED	ACME Co.	1	MATKP9G GEE93Q	Airborne Next Afternoon	10/15/99	10/16/99
<input checked="" type="checkbox"/> DELIVERED	Diane Moon	1	MATKP9G 4BP31M	UPS Ground	09/24/99	09/26/99
<input type="checkbox"/> DELIVERED	Diane Moon	1	MATKP9G 7MQ3Q8	UPS Ground	09/22/99	09/24/99
<input type="checkbox"/> DELIVERED	Candace Moon	1	MATKP9G MRVP1Q	FedEx Standard Overnight	09/20/99	09/21/99
<input type="checkbox"/> DELIVERED	Jim Ship	2	MATKP9G UZQ319	UPS Ground	09/14/99	09/15/99
<input type="checkbox"/> DELIVERED	Tanya Wagner	1	MATKP9G 7BQ31M	UPS Ground	09/12/99	09/14/99
<input type="checkbox"/> DELIVERED	Adam Krett	1	MATKP9G MXQT8S	UPS Ground	08/02/99	08/04/99
<input type="checkbox"/> DELIVERED	Adam Krett	1	MATKP9G GDV50R	UPS Ground	07/09/99	07/11/99

Delete

Track It

More

Cancel

417

418

419

1 Tracking Number

2 Tracking Results

Shipping History

Log Off

Track It

Having trouble?

Questions or comments

XXXXX.com - Your Favorite Browser
 File Edit View Go Favorites Help
 Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit
 Address <http://www.someaddress.com>

iShip.com

Track Your Package

track your package in one easy step. Enter the package tracking number in the field below and then click on Submit. In moments you'll learn where your package is and if it's been delivered, who signed for it.

Enter tracking number:

2036

Tracking provided for

AIRBORNE EXPRESS	FedEx	UPS
UNITED STATES POSTAL SERVICES	Yellow	Freight

2035

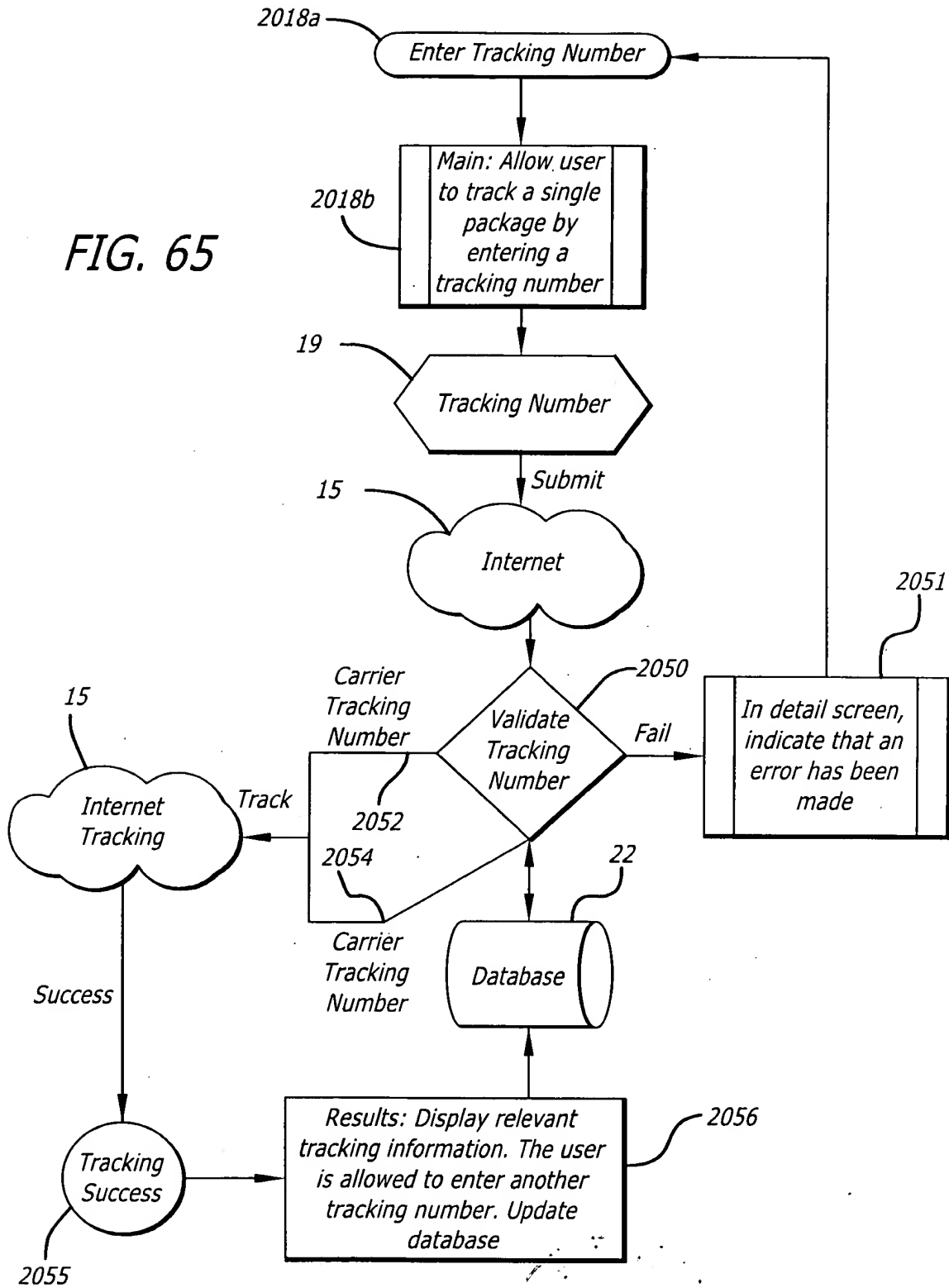
Keep a history of all your package. [Register with iShip Personal Shipper today!](#)
[Link iShip Track It to your web site!](#)

Having Trouble? [Click here for Help.](#) • [Questions or comments about iShip.com? Click here.](#) • [iShip.com Privacy Policy](#)

Internet

FIG. 64

FIG. 65



```

<iship.com.request xmlns="x-schema:http://iship.com/api/schema/trackrequest.xml"
transactionid="3855BD2185E111d3984400A0C9D6C226">
  <header mode="interactive">
    <version major="0" minor="1"/>
    <batch id="AE5E54F08E2311d3984900A0C9D6C226"
url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
  </header>
  <signon sessionid="" userid="test" password="7777777"/>
  <trackit>
    <package sequencenumber="1">
      <trackingnumber carrier="ups">
        1Z1812530202075466
      </trackingnumber>
    </package>
  </trackit>
  <logoff/>
</iship.com.request>

```

FIG. 66

```

<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
  <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
systemrcode="0"/>
  <trackit>
    <package sequencenumber="1" packagercode="0">
      <deliveredto></deliveredto>
      <deliverylocation>LEFT AT 3S</deliverylocation>
      <signedby>HOWARD</signedby>
      <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan>
      <status>Delivered</status>
      <deliverytime>9/1/99 1:50:00 PM</deliverytime>
      <carrier>UPS</carrier>
      <service>2ND DAY AIR</service>
      <shipdate>8/28/99 </shipdate>
      <trackingnumber>1Z1812530202075466</trackingnumber>
      <scanlocation>FORT HAMILTON, NY US</scanlocation>
      <weight>400</weight>
    </package>
  </trackit>
</iship.com.response>

```

FIG. 67